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# MEDICARE/MEDICAID NURSING HOME INFORMATION

**ARIZONA** 

87/88

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARÉ FINANCING ADMINISTRATION

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## MEDICARE/MEDICAID NURSING HOME INFORMATION

1987-1988

## **ARIZONA**

Otis R. Bowen, M.D.
Secretary
U.S. Department of Health & Human Services

William L. Roper, M.D.
Administrator
Health Care Financing Administration

The Health Care Financing Administration (HCFA) was established on March 9, 1977, to combine health financing and quality assurance programs into a single agency. HCFA is responsible for the Medicare program, Federal participation in the Medicaid program, the Peer Review Organization program, the survey and certification program, and a variety of other health care quality assurance programs.

The mission of HCFA is to ensure the effective administration of its programs in order to promote the timely delivery of appropriate, quality health care to over 56 million of the nation's aged, disabled and poor. The agency must also ensure that beneficiaries are aware of the services for which they are eligible, that those services are accessible and of high quality and that agency policies and actions promote efficiency and quality within the total health care delivery system.

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The Administrator Washington, D.C. 20201

#### INTRODUCTION

This publication is another significant step in the efforts of the Health Care Financing Administration to provide information to the public in an understandable and usable form. We believe we have an obligation as the federal agency responsible for the Medicare and Medicaid programs to provide a broad range of information about the health care paid for through these programs. Furthermore, we believe that this information is helpful to consumers, health care professionals, researchers, and the health care industry, and we intend to continue our efforts to expand and improve the information we release.

This publication focuses on nursing homes. This is clearly an area of critical concern to many Medicare and Medicaid beneficiaries, their families, and the public in general. As such, I can think of no more important area where we need to provide information to help consumers make informed decisions and to supply the nation's nursing homes information on their performance.

This information is the product of extensive consultation with many individuals, including recognized experts in long term care, consumer advocates, representatives of the nursing home industry, state governments, physicians and nursing home residents and their families. We are grateful for their assistance with this publication. We have made a great effort to make it as clear and useful as possible.

The primary purpose of this information is to provide a solid basis for further, informal inquiry. It is neither the final, definitive word on nursing home performance, nor a guide to answer all questions on selection of a nursing home. Rather, it provides a rich source of background materials on federal and state enforcement programs and considerable information on individual nursing homes.

When properly understood and used, this information is quite useful; it can also be misleading if interpreted incorrectly. To use this information properly, you should read carefully the introductory material, the sections on uses and limitations, how to read the profiles, and the glossary. These sections will assist you in correctly interpreting and making the best use of the information.

Because we realize the limitations of the information, especially in making individual judgments on specific nursing homes, we have included a section entitled, "Further Considerations." This section is designed to help individuals find additional sources of information and ask the kinds of questions that will provide the best information to help make personal decisions on nursing homes. We think individuals who use this information as a source document will be better informed about health care issues they or their family may face. We trust that as a result, they will make more informed and thus better decisions.

William L. Roper, M.D. Administrator

#### **USES AND LIMITATIONS**

#### Uses

The primary purpose of this report is to provide a ready source of understandable information about the population and performance of nursing homes. The information is most useful as a basis of inquiry, to assist in asking questions about individual facilities, trends and the enforcement process.

The information presented in this report is taken from the survey reports State surveyors fill out during their annual inspections of each nursing home that participates in Medicare and/or Medicaid. Copies of the full reports are available through the individual State survey agencies. The information describes what conditions were observed in the nursing home at the time of its most recent survey and it includes both:

- general information about a nursing home's population and the characteristics and care needs of its residents; and
- specific information about a nursing home's performance in terms of whether it was found to meet certain Federal requirements that provide some insight as to what kind of care the residents receive.

Making this information more accessible and understandable will benefit both the general public and the nursing home community. This type of information can help potential consumers first to ask knowledgeable questions of their physicians, nursing home representatives and long-term care ombudsmen and then to make informed decisions in the selection of a nursing home.

For example, the information will allow comparisons to be made among facilities as to the proportion of residents with severe skin problems, such as bed sores or other skin breakdowns. It is important to note, however, that while a high proportion of such residents might be indicative of poor quality care, it could also mean that the facility has special expertise in handling such problems and doctors refer their patients there. The consumer could then check related performance indicators (i.e., each resident receives care necessary to prevent skin breakdown; and each resident with a bed sore receives care necessary to promote the healing of the bed sore) to determine whether surveyors had identified any problems in this area and ask nursing home staff why so many residents were in need of special skin care. A subsequent section of this report (see "Further Considerations") provides an illustrative list of the types of questions that potential consumers might ask in the course of selecting a nursing home.

We expect that nursing homes, individually and as an industry, will find the information useful. It will provide information which will allow each facility to determine the health status of its residents in relation to other facilities in the State and the nation. It will also allow each facility to compare its compliance at the time of survey with the compliance of other nursing homes in the State and the nation. The information will also provide a valuable insight into the consistency of standards enforcement within a State and across the country.

#### Limitations

When properly understood and used, this information can be of significant value. However, responsible use of the information depends on a thorough understanding of its limitations.

First, any valid interpretation of this information must take into account the fact that the information comprises the individual judgments of more than 3,000 surveyors in 53 separate State survey agencies. Variations in the deficiency information may in part reflect differences among States and individual surveyors in how requirements are interpreted and applied, rather than genuine differences in facility performance. Similarly, care practices in the field may vary from area to area and differences in the information may reflect these variations as well.

Second, the deficiency findings are not a complete picture of the quality of care in a nursing home. Deficiency findings are a measure of compliance or non-compliance with a particular requirement, and the requirements are minimum standards that nursing homes must meet to participate in Medicare and/or Medicaid. Moreover, the information in each profile describes deficiency findings for only 32 out of more than 500 Federal regulatory requirements that are evaluated during a survey. The absence of a deficiency means that the home met the minimum standard at the time of survey, but the information cannot identify nursing homes that are providing outstanding quality care.

A third limitation stems from the periodic nature of a deficiency-based survey process. Findings are recorded in the course of the survey and thus reflect a "snapshot" of the conditions in the nursing home at that time. The information does not describe the home's success or failure in taking prompt corrective action to remedy problems. Similarly, there is no guarantee that those items in compliance with Federal requirements at the time of survey have remained in compliance.

Finally, the information reflects neither the duration nor the severity of identified deficiencies. A problem may represent a one-time failure of a single staff person, or it may represent an ongoing failure of the facility to provide acceptable quality care.

#### DESCRIPTION OF THE SURVEY AND CERTIFICATION PROCESS

The process of qualifying nursing homes for participation in the Medicare and/or Medicaid programs is known as the survey and certification process. Nursing homes that are approved to take part in Medicare and/or Medicaid and therefore qualified to receive Federal and State funds are required to meet standards set by Federal regulations. These standards are the way the Federal and State governments make sure that nursing homes that receive public monies provide quality care to residents. The standards are developed by the Health Care Financing Administration (HCFA), Department of Health and Human Services (DHHS). The State survey agency in each State inspects (surveys) homes to make sure they meet health, safety, and quality standards. The surveyors are State employees who use Federal forms and standards. HCFA pays States for this survey activity. Information from these surveys is stored in a centralized computer system in Baltimore, Maryland, which is the headquarters of HCFA. The information published in this report was obtained from this system.

The State survey agencies are required to inspect nursing homes at least once a year and report their findings to State and Federal officials. During a survey, a team of surveyors tours a nursing home and looks at all areas of the nursing home that affect the quality of care that residents receive. The size and composition of survey teams, as well as the duration of surveys, vary in different States and in facilities of different sizes.

Surveyors observe how care is actually given to residents. Surveyors interview a sample of the residents and review their medical records. They evaluate the preparation of meals and eating assistance techniques. They check whether residents get prescribed medications in the proper dosage at the correct times. Surveyors also review the records of nursing homes, interview nursing home staff, and observe the home for cleanliness, comfort and safety. These are some examples of what surveyors do when they inspect a nursing home.

The surveyors record their findings on Federal forms. When the survey is completed, they meet with the nursing home officials to discuss their findings. If problems were found by the surveyors, the nursing home has to submit a written plan of correction telling how it plans to correct the problems. If a nursing home is found to have problems, it is given a reasonable amount of time to correct them. State survey agencies use various methods of follow-up review, including revisiting the home to assure that the needed correction has taken place.

If the problems are serious enough to threaten the health and safety of the residents and/or a nursing home fails to correct the problems, the home will not be allowed to continue to participate in the Medicare and/or Medicaid programs. Short of this action, HCFA and the States can also employ an array of other enforcement actions to bring about compliance with State and Federal requirements. Examples of possible actions include monetary fines, bans on new admissions, transfer of residents to other facilities, or placement of the facility in a receivership (i.e., temporary government-ordered management). A description of the certification and licensure program specific to this State is provided in the following section of this report.

#### SOURCES OF INFORMATION

There are many sources you can go to in order to find out about a particular nursing home or about nursing homes in general. The best sources of information will likely be the State Health Department, the local or State long-term care ombudsman program or agency on aging. The ombudsman programs were established under the Older Americans Act to assist nursing home residents and those who represent them. See the "State Government" section below for information on how to contact the State ombudsman program.

Many other agencies and organizations have information on homes in order to make referrals to the public. It may be necessary to obtain information from several organizations before you find the information that you need or want.

#### **Public and General Sources**

There are many public and general sources of information on nursing homes. Some of these are:

- Social services departments in local hospitals;
- Nursing home provider associations like the American Health Care Association or the American Association of Homes for the Aging;
- State nursing home associations;
- City or county welfare departments;
- Religious groups; and
- Better Business Bureaus, local consumer protection offices, and other consumer information groups.

Others who can offer valuable advice include physicians, social workers, clergymen and friends or relatives who have placed someone in a nursing home.

#### **State Government**

The following pages give a description of the State licensure and enforcement programs. They also contain information about State government offices that you can contact to obtain information about nursing homes and about the State long-term care ombudsman program.



## ARIZONA DEPARTMENT OF HEALTH SERVICES

Rose Mofford, Governor TED WILLIAMS DIRECTOR

DIVISION OF EMERGENCY MEDICAL SERVICES
AND HEALTH CARE FACILITIES
701 East Jefferson Street - 4th Floor
Phoenix, Arizona 85034

May 23, 1988

Description of Arizona

State Licensure and Enforcement Programs

Overview of Nursing Home Licensure Program. The Arizona Department of Health Services is responsible for licensing nursing homes throughout the State for up to three levels of care (personal, intermediate and skilled) via a program implemented by the Office of Health Care Licensure. The program's prime purpose is to assure consumers of care, their families and others that each home is periodically monitored for compliance with established standards. Focus is placed on provision of safe, quality care in an environment which protects and fosters the individuality of each resident. Unannounced surveys are conducted annually with more frequent visits scheduled if needed. In an effort to better address quality of care for information purposes, a separate assessment accompanies the regular nursing home survey and addresses standards beyond that required for licensure. A rating is issued to reflect the score achieved and indicates whether the nursing home meets, exceeds, or substantially exceeds licensure standards.

Overview of Enforcement System. A number of enforcement options exist. Investigations are conducted when a complaint about a nursing home is received by the Office of Health Care Licensure. If action is indicated, it is taken in accord with findings made by surveyor staff. As another option, a provisional license may be issued for no more than one year if deficiencies are of a minor nature or are hazardous but readily correctable. A regular license may later be issued, but only if all deficiencies were corrected within the term of the provisional license. However, when a facility is in substantial violation of licensure standards and the health and safety of one or more patients is in immediate danger, a license can be denied at the time of annual application or it can be suspended or revoked. As an alternative, the Department may request the Superior Court to remove a nursing home's administrative officers or others by injunction and appoint temporary personnel to continue operating the home. In addition, a civil penalty may be levied in an amount not to exceed three hundred dollars for each violation, per day. A civil penalty can be implemented as an individual sanction or may be used in conjunction with one of the others as described above. Unannounced on-site follow-up inspections are conducted whenever a facility is permitted to operate while correcting deficiencies of a serious nature.

The Department of Health Services is An Equal Opportunity Affirmative Action Employer.

State Health Building

1740 West Adams Street

Phoenix, Arizona 85007

#### Resources Available to Consumers

Arizona Department of Health Services, Division of Emergency Medical Services and Health Care Facilities, 701 East Jefferson, Phoenix, Arizona 85034

Office of Health Care Licensure, Long Term Care Sections (602) 255-1177. (Information about Medicare certification and licensure status of facilities; applicable laws and rules; complaints and other related matters).

Office of Long Term Care Services (602) 255-1130 (Family/consumer assistance; Directory of Licensed Long Term Health Care Facilities; facility consultation services).

Arizona Department of Economic Security, Division of Social Services, 1535 W. Jefferson, Phoenix, Arizona 85007

Aging and Adult Administration (602) 255-4446 (General information about services provided by this agency for adults and the elderly).

Adult Protective Services (602) 255-4446 (Staff investigates allegations of abuse, neglect and exploitation of any incapacitated adult; provides information about community resources; advocates on behalf of clients).

Long Term Care Ombudsman (602) 255-4446 (Adult Protective Services' workers are part of the Ombudsman program; an Ombudsman visits Long Term Care Facilities and serves as an advocate and problem-solver for residents).

Arizona Health Care Cost Containment System (AHCCCS)
801 East Jefferson
Phoenix, Arizona 85034
(602) 234-3655

(The State Agency responsible for administering the Long Term Care program for the medically indigent population in Arizona; effective October 1, 1988.)

Nursing Care Institution (Nursing Home) Associations

Arizona Association of Homes for the Aging 204 Abacus Tower 3030 North 3rd Street Phoenix, Arizona 85012 (602) 264-1984

Arizona Nursing Home Association 1817 North 3rd Street, Suite 200 Phoenix, Arizona 85004 (602) 258-8996

#### **Federal Government**

Some agencies of the Department of Health and Human Services (DHHS) also have information about nursing homes. These agencies are:

#### Office of the Inspector General (OIG)

The mission of the OIG is to maintain the integrity of DHHS' programs by investigating any reports of fraud, waste or abuse by doctors, hospitals or other providers of health care services such as nursing homes.

If you have reason to believe that a health care service provider is performing unnecessary or inappropriate services or is billing Medicare for services you did not receive, a toll-free Hot Line has been installed by the Department of Health and Human Services' Inspector General.

Toll Free Numbers

Outside Maryland: 1-(800) 368-5779 Inside Maryland: 1-(800) 638-3986

Note: Medicaid issues should first be referred to the appropriate State agency before contacting the OIG Hot Line. In most States, the State fraud and abuse units can be located through the State Office of the Attorney General.

#### Administration on Aging (AoA)

The mission of the AoA is to administer the programs and related provisions of the Older Americans Act in a manner which:

- 1) creates and supports a national network on aging;
- 2) develops and oversees a responsive system of services and opportunities to meet the needs of the elderly; and
- 3) serves as a visible advocate on behalf of the elderly in the entire nation.

The Regional AoA Offices listed below can help to put you in touch with the appropriate State or local authorities, depending on the nature of your inquiry or concern.

### **AoA Regional Offices**

Regional Program Director, AoA DHHS Region I Room 2011 JFK Federal Building Boston, MA 02203 (617) 565-1158

Regional Program Director, AoA DHHS Region III 3535 Market Street P.O. Box 13716 Philadelphia, PA 19101 (215) 596-0334

Regional Program Director, AoA DHHS Region V 13th Floor 300 South Wacker Drive Chicago, IL 60606 (312) 353-3141

Regional Program Director, AoA DHHS Region VII Room 384 601 East 12th Street Kansas City, MO 64106 (816) 426-2955

Regional Program Director, AoA DHHS Region IX Room 480 Federal Office Building 50 United Nations Plaza San Francisco, CA 94102 (415) 556-6003 Regional Program Director, AoA DHHS Region II Room 4149 26 Federal Plaza New York, NY 10278 (212) 264-3472

Regional Program Director, AoA DHHS Region IV Suite 903 101 Marietta Tower Atlanta, GA 30323 (404) 331-5900

Regional Program Director, AoA DHHS Region VI Room 1000 1200 Main Tower Building Dallas, TX 75202 (214) 767-2971

Regional Program Director, AoA DHHS Region VIII Room 1185 Federal Office Building 1961 Stout Street Denver, CO 80294 (303) 844-2951

Regional Program Director, AoA DHHS Region X The Third and Broad Building 2901 Third Avenue Seattle, WA 98121 (206) 442-5341

#### Office for Civil Rights (OCR)

The mission of OCR is to enforce civil rights statutes that prohibit discrimination in DHHS' programs and to generate voluntary compliance. You may wish to contact an OCR office to report incidents of discrimination by a nursing home or to check on a facility's previous record in this regard.

## **OCR Regional Offices**

Director, OCR DHHS Region I Room 2403 JFK Federal Building Boston, MA 02203 (617) 565-1340

Director, OCR
DHHS Region III
Room 6300
3535 Market Street
P.O. Box 13716
Philadelphia, PA 19101
(215) 596-1262

Director, OCR
DHHS Region V
33rd Floor
300 South Wacker Drive
Chicago, IL 60606
(312) 353-2520

Director, OCR DHHS Region VII Room 248 601 East 12th Street Kansas City, MO 64106 (816) 426-7277

Director, OCR
DHHS Region IX
Room 322
Federal Office Building
50 United Nations Plaza
San Francisco, CA 94102
(415) 556-8586

Director, OCR
DHHS Region II
Room 3312
26 Federal Plaza
New York, NY 10278
(212) 264-3313

Director, OCR DHHS Region IV Room 1502 101 Marietta Tower Atlanta, GA 30323 (404) 331-2779

Director, OCR DHHS Region VI Room 1360 1200 Main Tower Building Dallas, TX 75202 (214) 767-4056

Director, OCR
DHHS Region VIII
Room 844
Federal Office Building
1961 Stout Street
Denver, CO 80294
(303) 844-2024

Director, OCR DHHS Region X The Third and Broad Building 2901 Third Avenue Seattle, WA 98121 (206) 442-0473

#### **Health Care Financing Administration (HCFA)**

The mission of HCFA is to administer the Medicare and Medicaid programs in a manner which promotes:

- 1) quality health care to eligible beneficiaries;
- 2) awareness of the services for which beneficiaries are eligible; and
- 3) efficiency and quality within the total health care delivery system.

Listed below are the HCFA offices responsible for overseeing the State survey and certification programs:

## **HCFA Regional Offices**

Associate Regional Administrator DHHS Region I, HCFA Division of Health Standards and Quality Room 1309 JFK Federal Building Boston, MA 02203 (617) 565-1331

Associate Regional Administrator DHHS Region III, HCFA Division of Health Standards and Quality 3535 Market Street P.O. Box 7760 Philadelphia, PA 19101 (215) 596-0997

Associate Regional Administrator DHHS Region V, HCFA Division of Health Standards and Quality Room 941 175 West Jackson Boulevard Chicago, IL 60604 (312) 353-9804

Associate Regional Administrator DHHS Region VII, HCFA Division of Health Standards and Quality Room 284 601 East 12th Street Kansas City, MO 64106 (816) 374-2408

Associate Regional Administrator DHHS Region IX, HCFA Division of Health Standards and Quality 100 Van Ness Avenue San Francisco, CA 94102 (415) 556-0041 Associate Regional Administrator DHHS Region II, HCFA Division of Health Standards and Quality Room 3821 26 Federal Plaza New York, NY 10278 (212) 264-3219

Associate Regional Administrator DHHS Region IV, HCFA Division of Health Standards and Quality Suite 601 101 Marietta Tower Atlanta, GA 30323 (404) 331-2488

Associate Regional Administrator DHHS Region VI, HCFA Division of Health Standards and Quality Room 2000 1200 Main Tower Building Dallas, TX 75202 (214) 767-6301

Associate Regional Administrator DHHS Region VIII, HCFA Division of Health Standards and Quality Room 1194 Federal Office Building 1961 Stout Street Denver, CO 80294 (303) 844-4721

Associate Regional Administrator DHHS Region X, HCFA Division of Health Standards and Quality 2901 Third Avenue Seattle, WA 98121 (206) 442-0511 If you wish to contact any of the DHHS agencies, the following list outlines which DHHS regional office has responsibility for your State.

Region I/Boston

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and

Vermont

Region III/Philadelphia

Delaware, District of Columbia, Maryland, Pennsylvania, Virginia,

and West Virginia

Region V/Chicago

Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

Region VII/Kansas City

Iowa, Kansas, Missouri, and

Nebraska

Region IX/San Francisco

Arizona, California, Hawaii,

Nevada, American Samoa, and Guam

Region II/New York

New Jersey, New York,

Puerto Rico, and Virgin Islands

Region IV/Atlanta

Alabama, Florida, Georgia, Kentucky, Mississippi,

North Carolina, South Carolina,

and Tennessee

Region VI/Dallas

Arkansas, Louisiana,

New Mexico, Oklahoma, and

Texas

Region VII/Denver

Colorado, Montana,

North Dakota, South Dakota,

Utah, and Wyoming

Region X/Seattle

Alaska, Idaho, Oregon,

and Washington

#### **FURTHER CONSIDERATIONS**

The information presented in this report can be an important source for potential nursing home consumers and their families to consult during the process of selecting a nursing home. It is also important that potential consumers and their families ask questions of their physicians, nursing home personnel and consumer representatives (such as local long-term care ombudsmen) to help guide them in selecting the best possible facility to meet their needs. The best way to find out about a nursing home is to take the time to visit the home in person, if possible, before you make your choice.

Listed below are some examples of the kinds of questions that potential nursing home consumers should ask before selecting a home and some things you should do to find out about the home during your visit. These questions are intended to augment the information contained in this report. Keep in mind that they are not a comprehensive list but an illustrative list of suggested issues that should be considered in choosing a nursing home.

#### General

- Find out who owns the home and whether it is approved for participation in the Medicare or Medicaid programs.
- Make an appointment to visit the home. Meet with the administrator, the director of nursing and the director of social services and ask them about the history of the home and the services it offers.
- Ask about the home's last survey, what problems were found and if and how they have been corrected. Ask whether the facility has been surveyed since the survey described in this report. You can ask to see the survey results.
- Ask whether the State has initiated any punitive actions against the home in the last 2 years, and if so, what actions were taken and how they were resolved. You may want to verify this information through other sources such as the State nursing home ombudsman.
- Ask about the home's admission policies and ask for a copy of any admission agreement that is required.
- Ask to see a copy of the home's residents' rights policy. Does the facility have any special programs/procedures to help educate residents and staff about their rights? You can observe for yourself during your visit how well the home is honoring these rights.
- Ask about the home's basic daily rate and what is included in the charges. Also ask how the home handles residents' personal funds, if such assistance is necessary.
- Find out about the home's visiting hours and what choices residents have as to the time they can get up, eat and go to bed.
- See if residents look well cared for and properly groomed. Do staff treat the residents with courtesy and respect? If the opportunity arises, chat with a resident or two to get their impressions.
- Find out if the home has an organized resident council or other type of resident group. How often does it meet and what are some of its activities and accomplishments? Also, is there an organized family council that family members can participate in?

#### **Physical Environment**

- Ask for a tour of the facility and try to see all the major areas of the home, including dining areas and some residents' rooms.
- Note whether the home is an attractive, clean and comfortable place to be. Is it well-lit and ventilated and free of potential health hazards such as obstacles in hallways or underfoot? Is it free from insects and rodents?
- Look at the residents' lounge and other common areas and see if they look comfortable and whether they are used by residents. Do residents have the opportunity to sit outdoors in comfortable, safe surroundings?
- Check toilet and bathing facilities and note whether they are clean, sanitary and reasonably free of odors. Are they easily accessible to handicapped residents?
- Note whether residents' rooms have windows and access to the corridor. Does each resident have a reading light, comfortable chair, sufficient closet space? How many people are in each room and are there privacy curtains?

#### Medical and Nursing Services

- Find out how medical care and direction is provided in the facility. Who is the medical director? Will a resident's personal physician be able to visit as needed, and cooperate with the medical director? What happens if hospital or emergency care is needed?
- Ask if the home specializes in providing any particular type of medical care. Be sure to inquire about how the home cares for residents who share your particular medical problems or care needs.
- Ask about the availability of specialized care to restore physical abilities lost due to illness or injury. Physical therapy, speech therapy and occupational therapy are examples of this type of specialized care.
- Ask how many registered nurses and licensed practical nurses are employed by the home and how many of each are on duty during days, evenings, nights and weekends. How many residents are under the care of each type of nurse?
- Ask how often a resident's medication schedule is reviewed for possible dosage reductions, adverse interactions or reactions, or expirations. Who is accountable for pharmaceutical services?
- Ask how the home provides dental care to its residents.

#### Food

- Ask at what times meals are served and whether snacks are available. Ask to see the menus for a week. Are substitutions readily available?
- Observe how food is served. Does it look appetizing? Do residents appear to be enjoying their meals?

#### Social Services and Activities

- Ask to see the schedule of activities for a week. Does the facility have a varied activities program suitable for residents with different interests and capabilities?
- Ask if there is an activities coordinator and see if there is suitable space available for activities.
- Find out whether the facility has a full-time social services director and ask what social services and mental health and other counseling services are available to residents and their families. Does the facility have specialized services/programs available for residents with special disorders and disabilities, including Alzheimer's Disease?

#### GLOSSARY OF TERMS

#### Resident Characteristics and Facility Performance Indicators

This glossary contains terms used to describe certain common features or characteristics of people who enter nursing facilities and common features or indicators of how well the facility provides quality care.

**Bed Sore.** A bed sore is an open sore that occurs more often to a resident with little muscle tissue or fat and who remains in one position for a long period of time. A bed sore may form on bony areas, such as at the base of the spine, heels, and ankles. Other names for a bed sore are "pressure sore" or "decubitus."

Catheter. See Urinary Catheter.

Colostomy or Ileostomy. A resident who has serious intestinal difficulties may have surgery which creates an artificial opening at the abdomen for bowel movements. Colostomy or ileostomy care involves keeping the skin around the colostomy or ileostomy clean and free from sores. For a resident who wears a bag to collect bowel movements, care also involves emptying the bag regularly and keeping the bag free of odor.

Fluids Supplied Through Tubes. A resident who cannot eat enough food to stay healthy may receive nourishment in the form of fluids prescribed by a physician. These fluids are usually given by inserting a needle or a tube into a vein. Care involves making sure that the needle or tube stays free of germs and that it stays in the vein.

**Incompetent.** A resident who cannot make decisions because of impairments in mental ability may be called incompetent. This is often a legal term meaning a court has decided that the person cannot make decisions, but it is also used as a descriptive term.

Injections. Medicine given by inserting a needle into muscle or tissue.

**Isolation Techniques.** These are methods to ensure that infection does not spread from one part of a resident's body to another, or from one resident to another.

Rehabilitative Bowel and Bladder Training. A resident with difficulty controlling bowel or bladder may participate in a program to learn to control these functions.

**Respiratory Care.** A resident who has trouble breathing may need assistance which may be given by breathing in extra oxygen or receiving medication. Respiratory care involves giving the amount of oxygen or medication in the way and in the amount that the doctor has ordered.

Restraints. Residents who need to be protected from hurting themselves or others may need to be restrained. One type of restraint is physical. For example, to keep a resident from falling out of a wheelchair a physician may prescribe a cloth protective device or a vest. Drugs (medications) may also be provided to treat and modify a resident's physically aggressive behavior. However, medications must be prescribed in doses and for a length of time necessary to treat symptoms.

**Skin Breakdown.** When a resident remains in one position for a long period of time, his or her skin may be damaged. One of the first signals that this is happening is that reddened areas appear on the places where the resident has placed pressure from sitting in a chair or lying in bed. These reddened areas do not go away even after the positioning of the resident has been changed. If special care is not given, bed sores may develop. See **Bed Sore**.

**Suctioning.** A resident who is unable to cough up fluids or mucus in the air passages may have a tube inserted into the air passages to suck the fluids out. Care involves making sure that the fluids are removed as often as necessary and that the tube used is always free of germs.

**Tracheotomy Care.** A resident who has difficulty breathing may have an operation which makes a breathing passage from the base of the neck into the lungs. This opening is called a tracheotomy. Care involves keeping the breathing passage clean and free from congestion.

**Transferring.** This term has two meanings. First, it is used to describe the extent to which a resident is dependent on others to move from bed to chair, bed to toilet, chair to bath, etc. Transferring is also used to describe moving from one section of a facility to another or from one facility to another.

**Urinary Catheter.** A tube inserted into the bladder to remove urine.

#### HOW TO READ THE INFORMATION

Before reading the individual nursing home profiles that make up this report, it would be helpful to understand the format and presentation of the information in each profile.

NURSING HOME PROFILE Happy Valley Nursing Home					
Street Address:		City and State:			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		

The first 3 lines of the profile contain basic information about each nursing home. Following is an explanation of the items included:

Name: Self-explanatory
Street Address: Self-explanatory
City and State: Self-explanatory

**Participation:** The information in this block indicates whether the nursing home participates in the Medicare program, the Medicaid program, or both programs. In addition, this block identifies the level of care that the nursing home provides. These include:

Skilled Nursing Facility (SNF) — A nursing home which provides the level of care that comes closest to hospital care with 24-hour nursing services. Regular medical supervision and rehabilitation therapy are also provided. Generally, a skilled nursing facility cares for convalescent patients and those with long-term illnesses.

Intermediate Care Facility (ICF) — A nursing home which provides less extensive health related care and services. It has regular nursing service, but not around the clock. Most intermediate care facilities carry on rehabilitation programs, with an emphasis on personal care and social services. Mainly, these homes serve people who are not fully capable of living by themselves, yet are not necessarily ill enough to need 24-hour nursing care.

Many nursing homes participate in both the Medicare and Medicaid programs, and qualify as both skilled nursing facilities and intermediate care facilities.

**Number of Beds:** This is the total number of beds in the nursing home, including those that are approved for Medicare and Medicaid and those that are not. Many nursing homes have beds that are "private;" these are included in the number even though the facility does not receive Medicare or Medicaid money for them.

Type of Ownership: This block describes the type of organization that operates the nursing home. These include:

Non-profit-religious — A nursing home affiliated with a religious organization, governed by a board of directors and financed largely by contributions.

Non-profit-private — A nursing home not affiliated with a religious or a community based organization and financed largely by contributions.

Non-profit-other — A nursing home which is generally governed by a community based board of directors and financed largely by contributions.

Proprietary — A nursing home operated for profit.

Government — A nursing home primarily administered by the Federal government, the State, or the county, city or other local unit of government.

Survey Date: The day on which the nursing home inspection described in this report was completed. All of the information contained in the nursing home profile reflects the conditions on this date. Note that surveys are being conducted on an ongoing basis, and thus, more recent survey results may become available subsequent to publication of this report.

#### **EXAMPLE** -SELECTED RESIDENT CHARACTERISTICS Medicare Residents: Total Residents on Day of Survey: Medicaid Residents: STATE NATION **FACILITY** Caution: A large number of residents with these characteristics does not indicate whether those residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services. % % % Bathing Residents requiring some or total assistance in bathing. 78 83.0 81.0 81.0

The "Selected Resident Characteristics" section of the profile contains important information describing the population of the nursing home. Surveyors obtain this information from the facility at the time of survey. The first line of this section shows the total number of residents living in the home and indicates how many of the home's residents are Medicare or Medicaid recipients. Next, the profile tells how many of the nursing home's residents fall into each of 13 selected care categories. These categories reflect common characteristics of nursing home residents that relate to the amount and types of care that they need. They describe the degree of assistance required by residents in carrying out the basic activities of daily living (e.g., bathing, dressing, eating) as well as other characteristics that provide information on the health care needs of residents (e.g., residents who are unable to get out of bed without assistance, residents with special skin care needs, residents on bowel and bladder retraining programs.)

The example above shows the first care category included in each nursing home profile, "Bathing." Following is an explanation of information provided in the profile:

Column 1 — Facility, #: Indicates that 78 residents of the nursing home require some or total assistance in bathing.

Column 2 — Facility, %: Indicates that the 78 residents who require assistance in bathing represent 83% of the nursing home's total population.

Column 3 — State, %: Indicates that, in the State where the nursing home is located, 81% of all skilled nursing facility residents require assistance in bathing.

Column 4 — Nation, %: Indicates that, for the nation as a whole, 81% of all skilled nursing facility residents require assistance in bathing.

The profile then provides similar information for each of the remaining care categories. Note that many residents will be included in more than one of the care categories.

"Facility" column indicates deficiencies found at the time of survey. The Federal Government requires facilities to correct deficiencies immediately or to submit a plan indicating deficiencies will be corrected within a reasonable period of time. "State" and "Nation" columns indicate number and percentage of occurrence of deficiencies in other facilities in the State and Nation. "Met" means that the facility is in compliance with the specific requirement. "Not Met" means the facility was deficient in the indicated area at the time of the survey.

FACILITY MET/
NOT STATE NATION
MET # % # %

MET 6 5.0 489 5.0

The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.

The last section of the profile "Selected Performance Indicators," tells about the nursing home's performance in meeting Federal quality of care requirements. The profile includes 32 performance indicators selected for their usefulness in describing important aspects of a nursing home's performance. Each indicator is based on a specific regulatory requirement that nursing homes must meet to participate in Medicare or Medicaid.

As shown in the example above, the profile indicates for each performance indicator whether the nursing home met or did not meet minimum Federal requirements on the date of its most recent inspection by State surveyors. Following is an explanation of the information provided in the sample profile for the first performance indicator, "The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed."

Column 1 — Facility Met/Not Met: Shows either "Met" or "Not Met." "Met" means that the nursing home performed satisfactorily in this area. "Not Met" would mean that the home did not perform satisfactorily in this area.

Column 2 — State, #: Indicates that there were 6 skilled nursing facilities in the State that did not perform satisfactorily in this area.

Column 3 — State, %: Indicates that the 6 facilities that did not perform satisfactorily represent 5% of the skilled nursing facilities in the State.

Column 4 — Nation, #: Indicates that there were 489 skilled nursing facilities in the nation that did not perform satisfactorily in this area.

Column 5 — Nation, %: Indicates that the 489 facilities that did not perform satisfactorily represent 5% of all skilled nursing facilities in the nation.

NURSING HOME PROFILE
APACHE JUNCTION HLTH CENTER

All Adrie dollo Holl Hell dell'ell							
Street Address:		City and State:					
2012 W SOUTHERN AVE		APACHE JUNCTION AZ 85	5220				
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	120	PROPRIETARY	03/04/88				

#### SELECTED RESIDENT CHARACTERISTICS

SELECTEL	RESIDENT CHARACTERIST	ICS				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
97	4	0				
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate can		FAC	ILITY	STATE	NATION	
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	76	78.4	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	82	84.5	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	75	77.3	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	81	83.5	75.1	77.2	
Continence			30.0	1011		
	78	80.4	67.7	68.2		
Residents with catheters or partial or to	tal loss of bowel or bladder control.	70	60.4	07.7	00.2	
					1.0	
Residents on individually written bowel	and bladder retraining program.	3	3.1	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	28	28.9	34.1	37.7	
Completely bedfast residents.		4	4.1	4.3	3.4	
Residents confined to chairs.		70	72.2	51.5	50.8	
-						
Residents requiring restraints.		38	39.2	39.0	41.3	
Confused or disoriented residents.			47.4	54.5	58.4	
Comused of disoriefficu residents.		46				
Decidents with had cores		9	9.3	7.7	7.1	
Residents with bed sores.		0	0.0	, , ,		
		23	23.7	29.4	31.2	
Residents receiving special skin care.		23	23.1	23.4	31.2	
	4					

"Facility" column indicates deficiencies found at the time of survey. The Federal Government requires facilities to correct deficiencies immediately or to submit a plan indicating deficiencies will be corrected within a reasonable period of time. "State" and "Nation" columns indicate number and percentage of occurrence of deficiencies in other facilities in the State and Nation. "Met" means that the facility is in compliance with the specific requirement. "Not Met" means the facility was deficient in the indicated area at the time of the survey.

was deficient in the indicated area at the time of the survey.					
eminder: These 32 selected performance indicators do not represent all the requirements a cility must meet. There are over 500 separate requirements. The information presented blow does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT OF FACILINOT MEETING REQUIREMENT			
	NOT	ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

					NT OF FACILITIES REOUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA	LION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

**Reminder:** The results of the full survey are available from the State survey agency or the State ombudsman.

# NURSING HOME PROFILE SILVER RIDGE VILLAGE

0.00.00.00.00.00.00.00.00.00.00.00.00.0						
Street Address:		City and State:				
2812 SILVER CREEK RD		BULLHEAD CITY AZ 86430				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	120	NON-PROFIT PRIVATE	10/02/87			

## SELECTED RESIDENT CHARACTERISTICS

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
94	4	0			
Caution: A large number of residents with these chara		FAC	ILITY	STATE	E NATION
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	79	84.0	82.3	81.5
Dressing					
Residents requiring some or total assistance in dressing.		74	78.7	83.2	83.2
Toileting					
Residents requiring some or total assistance in toileting.			66.0	74.4	73.8
Transferring	and a second of the second of the second of				
Residents requiring some or total assistance moving from bed to chair or to tub or toilet.			66.0	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.			52.1	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or re-	quiring assistance with eating.	22	23.4	34.1	37.7
Completely bedfast residents.		6	6.4	4.3	3.4
Residents confined to chairs.		42	44.7	51.5	50.8
Residents requiring restraints.		24	25.5	39.0	41.3
Confused or disoriented residents.		48	51.1	54.5	58.4
Residents with bed sores.		1	1.1	7.7	7.1
Residents receiving special skin care.		9	9.6	29.4	31.2

"Facility" column indicates deficiencies found at the time of survey. The Federal Government requires facilities to correct deficiencies immediately or to submit a plan indicating deficiencies will be corrected within a reasonable period of time. "State" and "Nation" columns indicate number and percentage of occurrence of deficiencies in other facilities in the State and Nation. "Met" means that the facility is in compliance with the specific requirement. "Not Met" means the facility was deficient in the indicated area at the time of the survey.

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET/ NOT	ST	ATE	NAT	ION
——————————————————————————————————————	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	МЕТ	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

minder: These 32 selected performance indicators do not represent all the requirements a	FACILITY	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
facility must meet. There are over 500 separate requirements. The information presented	MET/				QUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET	ST #	ATE %	NAT	NON %	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

**Reminder:** The results of the full survey are available from the State survey agency or the State ombudsman.

# NURSING HOME PROFILE THE ARBORS

THE ANDONO							
Street Address:		City and State:					
P.O. BOX 550 GEN CREEK AT SALT MINE RD		CAMPE VERDE AZ 86322					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	120	PROPRIETARY	07/29/87				

## SELECTED RESIDENT CHARACTERISTICS

SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
39	4	0						
Caution: A large number of residents with these characteristics does not indicate whether those residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide		FACILITY		STATE	NATION			
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	34	87.2	82.3	81.5			
Dressing								
Residents requiring some or total assistance in dressing.		32	82.1	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	25	64.1	74.4	73.8			
Transferring								
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	26	66.7	75.1	77.2			
Continence								
Residents with catheters or partial or total loss of bowel or bladder control.		26	66.7	67.7	68.2			
Residents on individually written bowel and bladder retraining program.		7	17.9	3.3	4.6			
Eating								
Residents receiving tube feedings or requiring assistance with eating.		6	15.4	34.1	37.7			
Completely bedfast residents.		0	0.0	4.3	3.4			
Residents confined to chairs.		3	7.7	51.5	50.8			
-								
Residents requiring restraints.		7	17.9	39.0	41.3			
Confused or disoriented residents.		11	28.2	54.5	58.4			
Residents with bed sores.		0	0.0	7.7	7.1			
Residents receiving special skin care.		9	23.1	29.4	31.2			
The state of the s			1		I			

"Facility" column indicates deficiencies found at the time of survey. The Federal Government requires facilities to correct deficiencies immediately or to submit a plan indicating deficiencies will be corrected within a reasonable period of time. "State" and "Nation" columns indicate number and percentage of occurrence of deficiencies in other facilities in the State and Nation. "Met" means that the facility is in compliance with the specific requirement. "Not Met" means the facility was deficient in the indicated area at the time of the survey.

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	NOT MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	NOT MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

**Reminder:** The results of the full survey are available from the State survey agency or the State ombudsman.

# NURSING HOME PROFILE DESERT VALLEY CARE CTR

Street Address:		City and State:						
950 NORTH ARIZONA BLVD		CASA GRANDE AZ 85222						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	128	PROPRIETARY	10/29/87					

## **SELECTED RESIDENT CHARACTERISTICS**

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
92	2	0			
Caution: A large number of residents with these characteristics does not indicate whether those residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.		FACILITY		STATE	NATION
		#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	69	75.0	82.3	81.5
Dressing					
Residents requiring some or total assistance in dressing.		83	90.2	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	74	80.4	74.4	73.8
Transferring					
Residents requiring some or total assistance moving from bed to chair or to tub or toilet.			83.7	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.		82	89.1	67.7	68.2
Residents on individually written bowel and bladder retraining program.		8	8.7	3.3	4.6
Eating					
Residents receiving tube feedings or requiring assistance with eating.		32	34.8	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		59	64.1	51.5	50.8
Residents requiring restraints.		36	39.1	39.0	41.3
Confused or disoriented residents.		54	58.7	54.5	58.4
Residents with bed sores.		1	1.1	7.7	7.1
Residents receiving special skin care.		56	60.9	29.4	31.2

was delicient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A				ENT OF FA		
		ST	ATE	NA.	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented					CENT OF FACILITIES REQUIREMENTS		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	LION		
——————————————————————————————————————	MET	#	%	#	%		
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9		
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6		
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6		
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0		
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7		
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2		
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6		
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6		
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4		
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9		
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0		
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9		
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9		
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7		
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4		
Food is stored, refrigerated, prepared, distributed, and served under sanitary							

## NURSING HOME PROFILE CHANDLER HEALTH CARE CTR

Street Address:		City and State:				
416 SOUTH DOBSON RD		CHANDLER AZ 85224				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	120	PROPRIETARY	10/09/87			

	Mediana Basidada	,	-1-1-01	.1				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
80	80 0		0					
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assista	ance in bathing.	76	95.0	82.3	81.5			
Dressing								
Residents requiring some or total assista	ance in dressing	72	90.0	83.2	83.2			
Toileting	ande in dressing.	1 12	00.0	00.2	00.2			
_		70	00.0		70.0			
Residents requiring some or total assista	ance in toileting.	72	90.0	74.4	73.8			
Transferring  Residents requiring some or total assista	ance moving from hed to chair or to							
tub or toilet.		72	90.0	75.1	77.2			
Continence								
Residents with catheters or partial or tot	tal loss of bowel or bladder control.	72	90.0	67.7	68.2			
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6			
Eating	<u> </u>							
Residents receiving tube feedings or rec	quiring assistance with eating.	32	40.0	34.1	37.7			
Completely bedfast residents.		2	2.5	4.3	3.4			
Residents confined to chairs.		50	62.5	51.5	50.8			
Residents requiring restraints.		0	0.0	39.0	41.3			
Trestante requiring rectainted								
Configuration of the state of t		46	57.5	54.5	58.4			
Confused or disoriented residents.		10	07.0	3 7.0	55.4			
		4	5.0	7.7	7.1			
Residents with bed sores.		4	5.0	7.7	7.1			
		10	100	00.4	04.0			
Residents receiving special skin care.		13	16.2	29.4	31.2			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT OF FACIL NOT MEETING REQUIREMENT			
		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				ENT OF FACILITIE REQUIREMENTS	
		STATE		+	TION
	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	мет	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	мет	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE DESERT COVE NURSING CENTER

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Street Address:		City and State:	
1750 W. FRYE DRIVE		CHANDLER AZ 85224	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	120	PROPRIETARY	09/11/87

SELECTEL	RESIDENT CHARACTERIST	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
103			(		
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	88	85.4	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	88	85.4	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	63	61.2	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	63	61.2	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	47	45.6	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	14	13.6	34.1	37.7
Completely bedfast residents.		1	1.0	4.3	3.4
Residents confined to chairs.		53	51.5	51.5	50.8
Residents requiring restraints.		26	25.2	39.0	41.3
Confused or disoriented residents.		27	26.2	54.5	58.4
Residents with bed sores.		5	4.9	7.7	7.1
Residents receiving special skin care.		3	2.9	29.4	31.2

was delicient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the soverity or the duration of the problems leading to a deficiency.					OF FACILITIES UIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	МЕТ	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	
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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			CENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A		STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE PECOS NURSING & REHAB CENTER

Street Address:		City and State:	
1980 WEST PECOS		CHANDLER AZ 85224	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	120	PROPRIETARY	05/06/88

SELECTEL	RESIDENT CHARACTERIST	ICS			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
83	4	0			
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate car-		FAC	ILITY	STATE	NATION
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	64	77.1	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	66	79.5	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	58	69.9	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	83	100	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	42	50.6	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating	3, 3				
Residents receiving tube feedings or red	quiring assistance with eating.	24	28.9	34.1	37.7
Completely bedfast residents.		2	2.4	4.3	3.4
Residents confined to chairs.		53	63.9	51.5	50.8
·					
Residents requiring restraints.		44	53.0	39.0	41.3
Confused or disoriented residents.		18	21.7	54.5	58.4
Residents with bed sores.		9	10.8	7.7	7.1
Residents receiving special skin care.		33	39.8	29.4	31.2
Tionacino receiving special skill care.		L	·	I	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILINOT MEETING REQUIREMENT			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT MET	MET/ NOT ST		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/		R & PERCE		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	мет	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	МЕТ	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE RIO VERDE HEALTH CARE CENTER

Street Address:		City and State:				
197 S WILLARD ST		COTTONWOOD AZ 86326				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	80	PROPRIETARY	02/19/88			

SELECTEL	RESIDENT CHARACTERIST	103				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
71 2			0			
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	67	94.4	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	49	69.0	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	45	63.4	74.4	73.8	
Transferring						
Residents requiring some or total assistated tub or toilet.	ance moving from bed to chair or to	53	74.6	75.1	77.2	
Continence						
Residents with catheters or partial or to	al loss of bowel or bladder control.	45	63.4	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	5	7.0	3.3	4.6	
Eating						
Residents receiving tube feedings or red	quiring assistance with eating.	19	26.8	34.1	37.7	
Completely bedfast residents.		3	4.2	4.3	3.4	
Residents confined to chairs.		50	70.4	51.5	50.8	
Residents requiring restraints.		19	26.8	39.0	41.3	
Confused or disoriented residents.		26	36.6	54.5	58.4	
Residents with bed sores.		4	5.6	7.7	7.1	
Residents receiving special skin care.		5	7.0	29.4	31.2	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				OF FACILITIES UIREMENTS	
		ST	ATE	NAT	ION
deliciency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	мет	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/		R & PERCI MEETING		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	ION
deficiency may represent an origoning problem of a one-time familie of a single stail person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	мет	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE SOUTHEAST ARIZONA MEDICAL CTR

Street Address:		City and State:				
RURAL ROUTE 1 BOX 30		DOUGLAS AZ 85607				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	43	NON-PROFIT PRIVATE	08/18/87			

Total Residents on Day of Survey:	Medicare Residents:	Medic			
37	1			0	
Caution: A large number of residents with these characteristics.	cteristics does not indicate whether those	FACILITY		STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assists	ance in bathing.	34	91.9	82.3	81.5
Dressing					
Residents requiring some or total assists	ance in dressing.	36	97.3	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	37	100	74.4	73.8
Transferring					
Residents requiring some or total assistation tub or toilet.	ance moving from bed to chair or to	36	97.3	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	36	97.3	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	2	5.4	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	34	91.9	34.1	37.7
Completely bedfast residents.		1	2.7	4.3	3.4
Residents confined to chairs.		3	8.1	51.5	50.8
Residents requiring restraints.		34	91.9	39.0	41.3
Confused or disoriented residents.		34	91.9	54.5	58.4
Residents with bed sores.		4	10.8	7.7	7.1
Residents receiving special skin care.		37	100	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			CILITIES ENTS		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	ATE	NAT	ION
	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	NOT MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY			ENT OF FA	
facility must meet. There are over 500 separate requirements. The information presented				REQUIREM	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT			NAT	ION
deficiency may represent an origonity problem of a offertime failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	<b>2</b> 3	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE LOS ARCOS HEALTH CARE CENTER

Street Address:		City and State:				
800 W UNIVERSITY AVE		FLAGSTAFF AZ 86002				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	80	PROPRIETARY	10/23/87			

RESIDENT CHARACTERIST	103				
Medicare Residents:	Medicaid Residents:				
60 2		(			
cteristics does not indicate whether those	FAC	ILITY	STATE	NATION	
e. It may reflect the facility's ability to provide	#	%	%	%	
ance in bathing.	58	96.7	82.3	81.5	
ance in dressing.	53	88.3	83.2	83.2	
ance in toileting.	46	76.7	74.4	73.8	
ance moving from bed to chair or to	51	85.0	75.1	77.2	
tal loss of bowel or bladder control.	46	76.7	67.7	68.2	
and bladder retraining program.	5	8.3	3.3	4.6	
		;			
quiring assistance with eating.	17	28.3	34.1	37.7	
	1	1.7	4.3	3.4	
	41	68.3	51.5	50.8	
	25	41.7	39.0	41.3	
	31	51.7	54.5	58.4	
Water Control	4	6.7	7.7	7.1	
	36	60.0	29.4	31.2	
	Medicare Residents:  2 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  ance in bathing.  ance in dressing.  ance in toileting.  ance moving from bed to chair or to  tal loss of bowel or bladder control.  and bladder retraining program.	Medicare Residents:  2 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  ance in bathing.  58 ance in dressing.  53 ance moving from bed to chair or to  tal loss of bowel or bladder control.  46 and bladder retraining program.  5 quiring assistance with eating.  17 41 25	Medicare Residents: 2   Content of the Items of Items o	Medicare Residents: 2	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
		STATE		NATION		
		#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE COLTER VILLAGE

	COLIEN	VILLAGE	
Street Address:		City and State:	
5125 N 58TH AVE		GLENDALE AZ 85301	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	186	PROPRIETARY	02/05/88

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
129	3		)			
Caution: A large number of residents with these chara	cteristics does not indicate whether those	FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	125	96.9	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	92	71.3	83.2	83.2	
Toileting	<u> </u>					
Residents requiring some or total assist	ance in toileting.	76	58.9	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	76	58.9	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	69	53.5	67.7	68.2	
Residents on individually written bowel	and bladder retraining program.	11	8.5	3.3	4.6	
Eating						
Residents receiving tube feedings or re-	quiring assistance with eating.	41	31.8	34.1	37.7	
Completely bedfast residents.		2	1.6	4.3	3.4	
Residents confined to chairs.		64	49.6	51.5	50.8	
-						
Residents requiring restraints.		25	19.4	39.0	41.3	
Confused or disoriented residents.		57	44.2	54.5	58.4	
Residents with bed sores.		10	7.8	7.7	7.1	
Residents receiving special skin care.		33	25.6	29.4	31.2	
Transitio receiving special skill odie.			Ļ	L	.1	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		Y NUMBER & PERCENT OF F			
		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	мет	22	25.3	4050	42.8

## NURSING HOME PROFILE GLENCRAFT CARE CENTER

Street Address: City and State:							
Street Address:		City and State:					
8641 NORTH 67TH AVE		GLENDALE AZ 85302					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	225	NON-PROFIT RELIGIOUS	02/12/88				

SELECTED	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
201 0			0				
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assista	ance in bathing.	160	79.6	82.3	81.5		
Dressing							
Residents requiring some or total assista	ance in dressing.	144	71.6	83.2	83.2		
Toileting							
Residents requiring some or total assista	ance in toileting.	127	63.2	74.4	73.8		
Transferring							
Residents requiring some or total assistated tub or toilet.	ance moving from bed to chair or to	126	62.7	75.1	77.2		
Continence							
Residents with catheters or partial or to	al loss of bowel or bladder control.	119	59.2	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6		
Eating							
Residents receiving tube feedings or red	quiring assistance with eating.	52	25.9	34.1	37.7		
Completely bedfast residents.		10	5.0	4.3	3.4		
Residents confined to chairs.		63	31.3	51.5	50.8		
Residents requiring restraints.		73	36.3	39.0	41.3		
Confused or disoriented residents.		130	64.7	54.5	58.4		
Residents with bed sores.		15	7.5	7.7	7.1		
Residents receiving special skin care.		51	25.4	29.4	31.2		

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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITI NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ΓΙΟΝ
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#		#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
	MET	<u>'</u>	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	МЕТ	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE			LION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	7	8.0	1123	11.9	
and tube feeding.	MET		8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE LINCOLN EXTENDED CARE CORPORATION

Street Address:		City and State:			
13620 NORTH 55TH AVE		GLENDALE AZ 85304			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	192	NON-PROFIT OTHER	11/20/87		

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
147	5	0		0	
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	143	97.3	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	131	89.1	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	125	85.0	74.4	73.8
Transferring					-
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	125	85.0	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	106	72.1	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	1	0.7	3.3	4.6
Eating					
Residents receiving tube feedings or re-	quiring assistance with eating.	44	29.9	34.1	37.7
Completely bedfast residents.		8	5.4	4.3	3.4
Residents confined to chairs.		109	74.1	51.5	50.8
Residents requiring restraints.		54	36.7	39.0	41.3
Confused or disoriented residents.		72	49.0	54.5	58.4
Residents with bed sores.		8	5.4	7.7	7.1
TOOLSON WALL BOX OF TOOL					
Residents receiving special skin care.		56	38.1	29.4	31.2
mediacines receiving special skill care.		l	L	ļ	

was delicient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A		ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
					_

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.						
		#	ATE %		ION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE HERITAGE HEALTH CARE CENTER

115	HITAGE HEALT	II CARE CENTER	
Street Address:		City and State:	
1300 SOUTH STREET		GLOBE AZ 85501	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	100	PROPRIETARY	11/25/87

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
47  Caution: A large number of residents with these characterists.	47	EAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care		#	%	%	%	
highly specialized care and services.  Bathing		"	70	/	70	
· ·						
Residents requiring some or total assista	ance in bathing.	38	80.9	82.3	81.5	
Dressing						
Residents requiring some or total assista	ance in dressing.	39	83.0	83.2	83.2	
Toileting						
Residents requiring some or total assista	ance in toileting.	38	80.9	74.4	73.8	
Transferring						
Residents requiring some or total assistated tub or toilet.	ance moving from bed to chair or to	38	80.9	75.1	77.2	
Continence						
Residents with catheters or partial or tot	al loss of bowel or bladder control.	38	80.9	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	uiring assistance with eating.	3	6.4	34.1	37.7	
Completely bedfast residents.		2	4.3	4.3	3.4	
Residents confined to chairs.		32	68.1	51.5	50.8	
Residents requiring restraints.		3	6.4	39.0	41.3	
Confused or disoriented residents.		11	23.4	54.5	58.4	
Residents with bed sores.		7	14.9	7.7	7.1	
Residents receiving special skin care.		4	8.5	29.4	31.2	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	TION
	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	МЕТ	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	мет	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	МЕТ	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY	NUMBE	B & PERC	ENT OF FA	CILITIES	
facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	NOT MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	мет	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	мет	22	25.3	4050	42.8	

## NURSING HOME PROFILE PARK CENTRE HEALTHCARE

PARK CENTRE HEALTHCARE						
Street Address:		City and State:				
21314 S HEATHER RIDGE CIR		GREEN VALLEY AZ 85614				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	60	NON-PROFIT OTHER	12/17/87			

V2-2-01-2-2	RESIDENT CHARACTERIST	100					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
17 0			0				
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	11	64.7	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	16	94.1	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	16	94.1	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	16	94.1	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	4	23.5	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	1	5.9	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	10	58.8	34.1	37.7		
Completely bedfast residents.		1	5.9	4.3	3.4		
Residents confined to chairs.		10	58.8	51.5	50.8		
Residents requiring restraints.		0	0.0	39.0	41.3		
Confused or disoriented residents.		1	5.9	54.5	58.4		
Residents with bed sores.		1	5.9	7.7	7.1		
Residents receiving special skin care.		1	5.9	29.4	31.2		

was deficient in the indicated area at the time of the survey.	·				
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FA			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	STATE		TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
			1		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.			R & PERCI		
		STATE		NATION	
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE SANTA RITA HEALTH CARE CENTER

Street Address:		City and State:	
150 N LA CANADA DR		GREEN VALLEY AZ 85614	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	117	PROPRIETARY	06/04/87

SELECTED	RESIDENT CHARACTERIST	ics				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
109	3			0		
Caution: A large number of residents with these characteristics are received appropriate or incorporate are		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	100	91.7	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	97	89.0	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	92	84.4	74.4	73.8	
Transferring						
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	89	81.7	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	77	70.6	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	40	36.7	34.1	37.7	
Completely bedfast residents.		0	0.0	4.3	3.4	
Residents confined to chairs.		55	50.5	51.5	50.8	
Residents requiring restraints.		44	40.4	39.0	41.3	
Confused or disoriented residents.		57	52.3	54.5	58.4	
		40	110	7.7	7.4	
Residents with bed sores.		12	11.0	7.7	7.1	
		00	05.7	20.4	01.0	
Residents receiving special skin care.		28	25.7	29.4	31.2	

Reminder: These 32 selected performance indicators do not represent all the requirements a acility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
elow does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT			NATION		
leficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	ATE %	#	ION %	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCEN NOT MEETING R			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE			ION
action of a string	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical					
functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in			+		
accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE LAKE HAVASU NURSING CENTER

LAKE HAVASU NURSING CENTER								
Street Address:		City and State:						
3576 KEARSAGE		LAKE HAVASU, AZ 86403						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF/ICF	120	PROPRIETARY	12/11/87					

Medicare Residents:	Medic	aid Resi	dents:	
0	0			
	FAC	ILITY	STATE	NATION
e. It may reflect the facility's ability to provide	#	%	%	%
ance in bathing.	86	91.5	82.3	81.5
ance in dressing.	77	81.9	83.2	83.2
<u> </u>				
ance in toileting.	75	79.8	74.4	73.8
ance moving from bed to chair or to	66	70.2	75.1	77.2
al loss of bowel or bladder control.	75	79.8	67.7	68.2
and bladder retraining program.	9	9.6	3.3	4.6
<u> </u>				
quiring assistance with eating.	24	25.5	34.1	37.7
. <u> </u>				
	0	0.0	4.3	3.4
	44	46.8	51.5	50.8
	51	54.3	39.0	41.3
	59	62.8	54.5	58.4
	14	14.9	7.7	7.1
	1			1
		octeristics does not indicate whether those at It may reflect the facility's ability to provide #  ance in bathing.  ance in dressing.  77  ance in toileting.  75  ance moving from bed to chair or to  66  tal loss of bowel or bladder control.  75  and bladder retraining program.  9  quiring assistance with eating.  24  51	teristics does not indicate whether those a. It may reflect the facility's ability to provide # %  ance in bathing. 86 91.5  ance in dressing. 77 81.9  ance in toileting. 75 79.8  ance moving from bed to chair or to 66 70.2  tal loss of bowel or bladder control. 75 79.8  and bladder retraining program. 9 9.6  quiring assistance with eating. 24 25.5  0 0.0  44 46.8  51 54.3	0

facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIE NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				OF FACILITIES QUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE			LION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	МЕТ	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE CITADEL CARE CENTER

CITADEL CARE CENTER							
Street Address:		City and State:					
5121 EAST BROADWAY ROAD		MESA AZ 85206					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	128	NON-PROFIT OTHER	11/06/87				

	RESIDENT CHARACTERIST						
Total Residents on Day of Survey: Medicare Residents: Medicaid Residents:							
122	1	0					
Caution: A large number of residents with these chara- residents are receiving appropriate or inappropriate car-		FAC	ILITY	STATE	NATION		
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	102	83.6	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	88	72.1	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	72	59.0	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	72	59.0	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	69	56.6	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	1	0.8	3.3	4.6		
Eating		1					
Residents receiving tube feedings or rec	quiring assistance with eating.	21	17.2	34.1	37.7		
Completely bedfast residents.		3	2.5	4.3	3.4		
Residents confined to chairs.		70	57.4	51.5	50.8		
Residents requiring restraints.		38	31.1	39.0	41.3		
Confused or disoriented residents.		48	39.3	54.5	58.4		
Residents with bed sores.		4	3.3	7.7	7.1		
Residents receiving special skin care.		14	11.5	29.4	31.2		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented				ENT OF FA		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE NAT		TION	
leficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	МЕТ	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				т		
		STATE %		NATION %		
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE COSADA VILLA NURSING CENTER

	OOONDA VIELA NOTIONIA CENTEN							
Street Address:		City and State:						
420 W 10TH PLACE		MESA AZ 85201						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	174	PROPRIETARY	10/02/87					

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resid	dents:		
169	0			0		
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION	
esidents are receiving appropriate or inappropriate car highly specialized care and services.		#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	168	99.4	82.3	81.5	
ressing						
Residents requiring some or total assist	ance in dressing.	141	83.4	83.2	83.2	
oileting						
Residents requiring some or total assist	ance in toileting.	141	83.4	74.4	73.8	
ransferring	rance maying from had to obein or to					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	127	75.1	75.1	77.2	
continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	144	85.2	67.7	68.2	
Residents on individually written bowel	and bladder retraining program.	5	3.0	3.3	4.6	
ating						
Residents receiving tube feedings or re-	quiring assistance with eating.	86	50.9	34.1	37.7	
Completely bedfast residents.		4	2.4	4.3	3.4	
Residents confined to chairs.		96	56.8	51.5	50.8	
-						
Residents requiring restraints.		71	42.0	39.0	41.3	
Confused or disoriented residents.		140	82.8	54.5	58.4	
Residents with bed sores.		4	2.4	7.7	7.1	
Residents receiving special skin care.		5	3.0	29.4	31.2	

was delicient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIE NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/			NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE %		#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	мет	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE DESERT SUNQUEST

	DESENT SUNGUEST						
Street Address:		City and State:					
2145 WEST SOUTHERN		MESA AZ 85202					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	180	PROPRIETARY	07/24/87				

SELECTEL	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
154 6			(				
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate car		FAC	ILITY	STATE	NATION		
highly specialized care and services.	e. it may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	102	66.2	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	135	87.7	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	99	64.3	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	104	67.5	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	96	62.3	67.7	68.2		
Residents on individually written bowel	and bladder retraining program.	2	1.3	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	35	22.7	34.1	37.7		
Completely bedfast residents.		1	0.6	4.3	3.4		
Residents confined to chairs.		76	49.4	51.5	50.8		
Residents requiring restraints.		44	28.6	39.0	41.3		
Confused or disoriented residents.		65	42.2	54.5	58.4		
Residents with bed sores.		18	11.7	7.7	7.1		
Residents receiving special skin care.		46	29.9	29.4	31.2		
Tresidents receiving special skill care.			-	J			

lacility must meet. There are "over 500 separate requirements. The information presented selective does not reflect the severity or the duration of the problems laciding to a delicion." A NOT MET STATE MATION MET 1 1.1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 201 2.1 1.1 1.1 1.1 201 2.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.	The state of the s							
selew does not reflect the severity or the duration of the problems leading to a deliciency. A MET STATE MATION deficiency may represent an engoing problem or a one-time failure of a single staff person.  The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.  The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.  Each resident is free from mental and physical abuse.  MET 1 1.1. 168 1.8  Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.  MET 19 21.8 806 8.5  Each resident is given privacy during treatment and care of personal needs.  MET 19 21.8 1618 17.1  Each resident is allowed to communicate, associate and meet privately with endividuals of his/her choice unless this infringes upon the rights of another resident. MET 0 0.0 36 0.4  Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.  Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor. If the resident supervision of a physician are available and provided to each resident who requires emergency care.  Not met 4 4.6 508 5.4  Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual representations. Residents are encouraged to take care of their own face needs.  Each resident with a bed sore receives care necessary to promote the healing of the MET 18 21.8 1052 11.1  Each resident with a bed sore receives care necessary to promote the healing of	<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	1 1	LIGHT MEETING DECLIN					
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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A				PERCENT OF FACILITIES ETING REQUIREMENTS		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE			TION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	# 	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE EAST MESA CARE CENTER

EAST MESA SAIL SENTEN						
Street Address:		City and State:				
51 SOUTH 48TH STREET		MESA AZ 85206				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	145	PROPRIETARY	05/06/88			

SELECTEL	RESIDENT CHARACTERIST	ICS						
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
139	4	0			4		0	
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	110	79.1	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	112	80.6	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	96	69.1	74.4	73.8			
Transferring	and a second of the second of the second of							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	102	73.4	75.1	77.2			
Continence								
Residents with catheters or partial or to	tal loss of bowel or bladder control.	93	66.9	67.7	68.2			
Residents on individually written bowel a	and bladder retraining program.	11	0.7	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	47	33.8	34.1	37.7			
Completely bedfast residents.		0	0.0	4.3	3.4			
Residents confined to chairs.		44	31.7	51.5	50.8			
-								
Residents requiring restraints.		43	30.9	39.0	41.3			
Confused or disoriented residents.		117	84.2	54.5	58.4			
Residents with bed sores.	4.10.00	25	18.0	7.7	7.1			
Residents receiving special skin care.		68	48.9	29.4	31.2			

below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	1 1	TY NUMBER & PERCENT OF NOT MEETING REQUIR				
deliciency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	ATE	NAT	TION	
		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	<b>2</b> 5	28.7	1665	17.6	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			CENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE HEARTHSTONE OF MESA

TEATHIOTOTE OF WEOK							
Street Address:		City and State:					
215 SOUTH POWER ROAD		MESA AZ 85206					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	120	NON-PROFIT OTHER	04/08/88				

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
85	3	0			
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	81	95.3	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	79	92.9	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	69	81.2	74.4	73.8
Transferring					
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	67	78.8	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	46	54.1	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	27	31.8	34.1	37.7
Completely bedfast residents.		1	1.2	4.3	3.4
Residents confined to chairs.		20	23.5	51.5	50.8
Residents requiring restraints.		55	64.7	39.0	41.3
Confused or disoriented residents.		33	38.8	54.5	58.4
Residents with bed sores.		3	3.5	7.7	7.1
Residents receiving special skin care.		25	29.4	29.4	31.2

was delicate in the indicates area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FA	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	1 %	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	. 1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
			<del> </del>	1	L

	MET/ MET/ NOT MET  MET  MET	NOT		ENT OF FA REQUIREM NAT #	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET MET	7	8.0	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	7	8.0	#	%
tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	<u>·</u>		1123	11.9
functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.		22	25.3		
Specific self-help devices are available when necessary.	МЕТ			2045	21.6
Drugs are administered according to the written orders of the attending physician.		23	26.4	1662	17.6
	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	мет	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	мет	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE LAS FLORES NURSING CENTER

LAG I EGILG NOTIGING GENTER						
Street Address:		City and State:				
6458 EAST BROADWAY ROAD		MESA AZ 85206				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	100	PROPRIETARY	12/18/87			

SELECTED RESIDENT CHARACTERISTICS									
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:							
89	89 4			0					
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION				
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%				
Bathing									
Residents requiring some or total assist	ance in bathing.	63	70.8	82.3	81.5				
Dressing									
Residents requiring some or total assist	ance in dressing.	79	88.8	83.2	83.2				
Toileting									
Residents requiring some or total assist	ance in toileting.	72	80.9	74.4	73.8				
Transferring									
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	72	80.9	75.1	77.2				
Continence									
Residents with catheters or partial or to	tal loss of bowel or bladder control.	64	71.9	67.7	68.2				
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6				
Eating									
Residents receiving tube feedings or rec	quiring assistance with eating.	30	33.7	34.1	37.7				
Completely bedfast residents.		0	0.0	4.3	3.4				
Residents confined to chairs.		45	50.6	51.5	50.8				
Residents requiring restraints.		57	64.0	39.0	41.3				
Confused or disoriented residents.		68	76.4	54.5	58.4				
Residents with bed sores.		9	10.1	7.7	7.1				
Residents receiving special skin care.		48	53.9	29.4	31.2				
Trockering Toochang Special Skill Cale.		L	L						

was deficient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NOT MEETING REQUIREM				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented				ENT OF FACILITIES REOUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET		ATE		ION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE MESA LUTHERAN HSP SKILLED NURSING

Street Address:		City and State:	
525 WEST BROWN RD		MESA AZ 85201	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	20	NON-PROFIT PRIVATE	04/12/88

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
1 0		0				
Caution: A large number of residents with these characteristics		FACILITY		STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	0	0.0	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	0	0.0	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	0	0.0	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	0	0.0	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	0	0.0	67.7	68.2	
·						
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	0	0.0	34.1	37.7	
Completely bedfast residents.		0	0.0	4.3	3.4	
Residents confined to chairs.		1	100	51.5	50.8	
Residents requiring restraints.		0	0.0	39.0	41.3	
Confused or disoriented residents.		0	0.0	54.5	58.4	
Residents with bed sores.		0	0.0	7.7	7.1	
Residents receiving special skin care.		0	0.0	29.4	31.2	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACIL NOT MEETING REQUIREMEN			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	1 %	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented					T OF FACILITIES EQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	NOT MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE MI CASA NURSING CTR

	IIII OAOA IIO	Homa Offi	
Street Address:		City and State:	
330 SOUTH PINNULE CIRCLE		MESA AZ 85206	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	180	PROPRIETARY	06/26/87

SELECTEL	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
116	116 2		0				
Caution: A large number of residents with these chara		FACILITY		STATE	NATION		
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	101	87.1	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	85	73.3	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	64	55.2	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	68	58.6	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	69	59.5	67.7	68.2		
·							
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6		
Eating	31						
Residents receiving tube feedings or rec	quiring assistance with eating.	56	48.3	34.1	37.7		
Completely bedfast residents.		4	3.4	4.3	3.4		
Residents confined to chairs.		50	43.1	51.5	50.8		
Residents requiring restraints.		54	46.6	39.0	41.3		
Confused or disoriented residents.		71	61.2	54.5	58.4		
Residents with bed sores.		12	10.3	7.7	7.1		
Residents receiving special skin care.		37	31.9	29.4	31.2		
nesidents receiving special skill care.		L			I		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
		STATE		NAT	ION	
	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FA	
below does not reflect the severity or the duration of the problems leading to a deficiency. A		ST	ATE	NA T	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
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# NURSING HOME PROFILE MANZANITA MANOR

	IVIANZANTA IVIANON					
Street Address:		City and State:				
807 WEST LONGHORN		PAYSON AZ 85541				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	64	PROPRIETARY	04/15/88			

	ics					
Medicare Residents:	Medicaid Residents:					
32			)			
eristics does not indicate whether those	FAC	ILITY	STATE	NATION		
It may reflect the facility's ability to provide	#	%	%	%		
nce in bathing.	24	75.0	82.3	81.5		
nce in dressing.	24	75.0	83.2	83.2		
nce in toileting.	18	56.3	74.4	73.8		
nce moving from bed to chair or to	14	43.8	75.1	77.2		
al loss of bowel or bladder control.	19	59.4	67.7	68.2		
nd bladder retraining program.	0	0.0	3.3	4.6		
uiring assistance with eating.	3	9.4	34.1	37.7		
	2	6.3	4.3	3.4		
	5	15.6	51.5	50.8		
	1	3.1	39.0	41.3		
	5	15.6	54.5	58.4		
	2	6.3	7.7	7.1		
	11	34.4	29.4	31.2		
r	eristics does not indicate whether those It may reflect the facility's ability to provide noce in bathing.  Ince in dressing.  Ince in toileting.  Ince moving from bed to chair or to all loss of bowel or bladder control.  Indicate whether those in those in dressing ability to provide the facility's ability to provide the facility to provide the facility's ability to provide the facility to provide the facilit	eristics does not indicate whether those It may reflect the facility's ability to provide  # # # # # # # # # # # # # # # # # # #	4 eristics does not indicate whether those It may reflect the facility's ability to provide # %  Ince in bathing. 24 75.0  Ince in dressing. 24 75.0  Ince in toileting. 18 56.3  Ince moving from bed to chair or to 14 43.8  It loss of bowel or bladder control. 19 59.4  Indibadder retraining program. 0 0.0  Ince in dissistance with eating. 2 6.3  Ince moving from bed to chair or to 15 15.6  Ince moving from bed to chair or to 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	4 eristics does not indicate whether those It may reflect the facility's ability to provide    FACILITY   STATE   # % %   %		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A	FACILITY	NUMBE	D 0 DEDC			
	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A		OT STATE		NΔ	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	//L %	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	МЕТ	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	МЕТ	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	МЕТ	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	МЕТ	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	МЕТ	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented				ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	1 %	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	NOT MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE PAYSON CARE CTR

Street Address:		City and State:			
107 EAST LONE PINE DR		PAYSON AZ 85541			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF/ICF	103	PROPRIETARY	01/08/88		

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
57	1		(	0	
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	36	63.2	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	35	61.4	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	31	54.4	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	25	43.9	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	31	54.4	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or re-	quiring assistance with eating.	11	19.3	34.1	37.7
Completely bedfast residents.		1	1.8	4.3	3.4
Residents confined to chairs.		11	19.3	51.5	50.8
Residents requiring restraints.		14	24.6	39.0	41.3
Confused or disoriented residents.		26	45.6	54.5	58.4
Residents with bed sores.		2	3.5	7.7	7.1
Residents receiving special skin care.		6	10.5	29.4	31.2

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT OF FACIL NOT MEETING REQUIREMEN			
		STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		Y NUMBER & PERCENT O NOT MEETING REQUI				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	мет	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	МЕТ	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	мет	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE CAMELOT CARE CENTER

Street Address:		City and State:				
11311 NORTH 99TH AVENUE		PEORIA AZ 85372				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	242	PROPRIETARY	12/04/87			

SELECTEL	RESIDENT CHARACTERIST	105				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
169 5			)			
Caution: A large number of residents with these chara-		FACILITY		STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	128	75.7	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	150	88.8	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	108	63.9	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	109	64.5	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	99	58.6	67.7	68.2	
Residents on individually written bowel	and bladder retraining program.	19	11.2	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	36	21.3	34.1	37.7	
Completely bedfast residents.		5	3.0	4.3	3.4	
Residents confined to chairs.		58	34.3	51.5	50.8	
Residents requiring restraints.		27	16.0	39.0	41.3	
Confused or disoriented residents.		103	60.9	54.5	58.4	
Residents with bed sores.		10	5.9	7.7	7.1	
Residents receiving special skin care.		30	17.8	29.4	31.2	

was dencient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			PERCENT OF FACILITIES ETING REQUIREMENTS		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	TATE NA		ATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.		0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.		1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.		0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.		0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The Information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	TION
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.		6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.		15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.		23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE PLAZA DEL RIO CARE CENTER

	PLAZA DEL NIO CANE CENTEN						
Street Address:		City and State:					
13215 NORTH 94TH DR		PEORIA AZ 85345					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	128	NON-PROFIT PRIVATE	03/04/88				

SELECTED RESIDENT CHARACTERISTICS										
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:								
109	1		)							
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION					
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%					
Bathing										
Residents requiring some or total assist	ance in bathing.	109	100	82.3	81.5					
Dressing										
Residents requiring some or total assist	ance in dressing.	109	100	83.2	83.2					
Toileting										
Residents requiring some or total assist	ance in toileting.	84	77.1	74.4	73.8					
Transferring										
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	90	82.6	75.1	77.2					
Continence										
Residents with catheters or partial or to	tal loss of bowel or bladder control.	84	77.1	67.7	68.2					
Residents on individually written bowel	and bladder retraining program.	5	4.6	3.3	4.6					
Eating										
Residents receiving tube feedings or rec	quiring assistance with eating.	35	32.1	34.1	37.7					
Completely bedfast residents.		0	0.0	4.3	3.4					
Residents confined to chairs.		14	12.8	51.5	50.8					
-										
Residents requiring restraints.		34	31.2	39.0	41.3					
Confused or disoriented residents.		37	33.9	54.5	58.4					
Residents with bed sores.		2	1.8	7.7	7.1					
Residents receiving special skin care.		10	9.2	29.4	31.2					
nesidents receiving special skill care.										

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the coverity or the division of the problems leading to a deficiency.				ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	ATE	NA1	TION
denote by may represent an originity problem of a one-time failure of a single stail person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	МЕТ	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.		0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.		1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.		0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.		0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	мет	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	МЕТ	25	28.7	1665	17.6

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		T STATE		TAN	TION
ueliciency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
				J	L

# NURSING HOME PROFILE SUN GROVE VILLAGE CARE CENTER

Street Address:		City and State:	
20625 N LAKE PLEASANT DR		PEORIA AZ 85345	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	128	NON-PROFIT OTHER	03/11/88

SELECTEL	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
110	110 0			0			
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	92	83.6	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	92	83.6	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	83	75.5	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	71	64.5	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	76	69.1	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	12	10.9	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	19	17.3	34.1	37.7		
Completely bedfast residents.		1	0.9	4.3	3.4		
Residents confined to chairs.		60	54.5	51.5	50.8		
Residents requiring restraints.		28	25.5	39.0	41.3		
Confused or disoriented residents.		92	83.6	54.5	58.4		
Residents with bed sores.		5	4.5	7.7	7.1		
Residents receiving special skin care.		12	10.9	29.4	31.2		

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A	FACILITY MET/	NUMBER & PERCENT OF FACILIT NOT MEETING REQUIREMENTS			
	NOT	-''		NAT	NATION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%   %	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	мет	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.		0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.		1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.		0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.		0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			RCENT OF FACILITIES IG REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.		6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.		8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.		15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.		23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE BELLS LODGE NURSING HOME

	DELLO LODGE NOTISING HOME							
Street Address:		City and State:						
4202 N 20TH AVE		PHOENIX AZ 85015						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	100	PROPRIETARY	02/05/88					

Total Residents on Day of Survey:	Medicare Residents:	Medicare Residents: Medicaid Residents:						
93	1		0					
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assista	ance in bathing.	88	94.6	82.3	81.5			
Dressing								
Residents requiring some or total assista	ance in dressing.	87	93.5	83.2	83.2			
Toileting								
Residents requiring some or total assista	ance in toileting.	80	86.0	74.4	73.8			
Transferring								
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	80	86.0	75.1	77.2			
Continence								
Residents with catheters or partial or tot	al loss of bowel or bladder control.	77	82.8	67.7	68.2			
Residents on individually written bowel a	and bladder retraining program.	2	2.2	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	47	50.5	34.1	37.7			
Completely bedfast residents.		1	1.1	4.3	3.4			
Residents confined to chairs.		54	58.1	51.5	50.8			
Residents requiring restraints.		57	61.3	39.0	41.3			
					-			
Confused or disoriented residents.		60	64.5	54.5	58.4			
Residents with bed sores.		9	9.7	7.7	7.1			
Residents receiving special skin care.		35	37.6	29.4	31.2			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF F. NOT MEETING REQUIRE				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	ION	
deficiency may represent an origining problem of a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	мет	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

	10110					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET		ATE		TION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE BRYANS MEMORIAL EXTENDED CARE

Street Address:		City and State:	
9155 NORTH THIRD ST		PHOENIX AZ 85020	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	169	NON-PROFIT OTHER	08/07/87

Total Residents on Day of Survey: Medicare Residents: Medicaid Residen					
•					
145 Caution: A large number of residents with these characteristics.	7	0			NATION.
residents are receiving appropriate or inappropriate care		#	ILITY %	STATE %	NATION %
highly specialized care and services.  Bathing	#	/0	/6	/6	
•					
Residents requiring some or total assist	ance in bathing.	131	90.3	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	122	84.1	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	109	75.2	74.4	73.8
Transferring					
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	106	73.1	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	104	71.7	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	2	1.4	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	48	33.1	34.1	37.7
		_	1.0	1.0	
Completely bedfast residents.		7	4.8	4.3	3.4
Residents confined to chairs.		94	64.8	51.5	50.8
Residents requiring restraints.		46	31.7	39.0	41.3
Confused or disoriented residents.		47	32.4	54.5	58.4
Residents with bed sores.		3	2.1	7.7	7.1
Residents receiving special skin care.		45	31.0	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET		ATE	+	TION
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	мет	. 1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	мет	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY		R & PERCI		
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NOT MEETING		REQUIREMENTS	
		# #	ATE %	NAT	ION %
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15_	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

### NURSING HOME PROFILE CHRIS RIDGE VILLGE

CHRIS RIDGE VILLGE					
Street Address:		City and State:			
6246 NORTH 19TH AVE		PHOENIX AZ 85015			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	150	NON-PROFIT OTHER	05/13/88		

02220122	RESIDENT CHARACTERIST	103				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
125	30	1	0			
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	86	68.8	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	95	76.0	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	108	86.4	74.4	73.8	
Transferring					-	
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	98	78.4	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	88	70.4	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	1	0.8	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	81	64.8	34.1	37.7	
Completely bedfast residents.		25	20.0	4.3	3.4	
Residents confined to chairs.		37	29.6	51.5	50.8	
Residents requiring restraints.		45	36.0	39.0	41.3	
Confused or disoriented residents.		78	62.4	54.5	58.4	
Residents with bed sores.		10	8.0	7.7	7.1	
Residents receiving special skin care.		41	32.8	29.4	31.2	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			R & PERCE		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NATION	
deficiency may represent an ongoing problem of a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIE NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA	ΓΙΟΝ
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE DESERT HAVEN NURSING CENTER

DESERT HAVEN NORSING CENTER					
Street Address:		City and State:			
2645 E THOMAS RD		PHOENIX AZ 85016			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	115	PROPRIETARY	07/10/87		

Total Residents on Day of Survey:  106  Caution: A large number of residents with these characteristics does not indicate whether those residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.		86.8 93.4	0 STATE % 82.3 83.2 74.4	NATION % 81.5
Caution: A large number of residents with these characteristics does not indicate whether those residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	# 92 99 80	86.8 93.4	82.3 83.2	% 81.5 83.2
residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	# 92 99 80	% 86.8 93.4	% 82.3 83.2	% 81.5 83.2
Bathing  Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	92 99 80	93.4	82.3	81.5
Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	99	93.4	83.2	83.2
Pressing  Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	99	93.4	83.2	83.2
Residents requiring some or total assistance in dressing.  Toileting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	80			
Toileting  Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	80			
Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence		75.5	74.4	70.0
Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence		75.5	74.4	70.0
Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence	81			73.8
tub or toilet.  Continence	81			
		76.4	75.1	77.2
Residents with catheters or partial or total loss of bowel or bladder control.				
1	81	76.4	67.7	68.2
Residents on individually written bowel and bladder retraining program.	1	0.9	3.3	4.6
Eating				
Residents receiving tube feedings or requiring assistance with eating.	35	33.0	34.1	37.7
Completely bedfast residents.	1	0.9	4.3	3.4
Residents confined to chairs.	61	57.5	51.5	50.8
Residents requiring restraints.	47	44.3	39.0	41.3
Confused or disoriented residents.	69	65.1	54.5	58.4
Residents with bed sores.	10	9.4	7.7	7.1
Residents receiving special skin care.	65	61.3	29.4	31.2

The state of the s						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				IT OF FACILITIES EQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	CT.	STATE		ION	
	MET					
	IVILI	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	мет	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	TION	
		#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	
				-		

# NURSING HOME PROFILE DESERT TERRACE NURSING CENTER

DESERT TERMADE NORSING CENTER						
Street Address:		City and State:				
2509 N 24TH ST		PHOENIX AZ 85008				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	105	PROPRIETARY	07/09/87			

SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
81	0	0						
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reliect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	80	98.8	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	75	92.6	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	69	85.2	74.4	73.8			
Transferring	-							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	69	85.2	75.1	77.2			
Continence								
Residents with catheters or partial or to	tal loss of bowel or bladder control.	63	77.8	67.7	68.2			
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6			
Eating								
Residents receiving tube feedings or receiving	quiring assistance with eating.	22	27.2	34.1	37.7			
Completely bedfast residents.		0	0.0	4.3	3.4			
Residents confined to chairs.		67	82.7	51.5	50.8			
Residents requiring restraints.		57	70.4	39.0	41.3			
Confused or disoriented residents.		32	39.5	54.5	58.4			
Residents with bed sores.		4	4.9	7.7	7.1			
Residents receiving special skin care.		3	3.7	29.4	31.2			
Transitio receiving special skill vale.		L	L	L	1			

facility must meet. There are over 500 separate requirements. The information presented		Y NUMBER & PERCENT OF F NOT MEETING REQUIRE				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	STATE NA		ATION	
		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	NOT MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	мет	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY	NUMBE	R & PERC	ENT OF FA	CILITIES	
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		ТОИ	NOT MEETING REC			
			TATE		TION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	
Demindery The results of the full surroy are available						

# NURSING HOME PROFILE DESERT VALLEY REHAB MEDICAL CENTER

Street Address:		City and State:				
16640 NORTH 38TH STREET		PHOENIX AZ 85032				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF/ICF	200	PROPRIETARY	10/16/87			

SELECTEL	RESIDENT CHARACTERIST	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
126	0			0	
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	80	63.5	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	89	70.6	83.2	83.2
Toileting	<u> </u>				
Residents requiring some or total assist	ance in toileting.	87	69.0	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	95	75.4	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	83	65.9	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	4	3.2	3.3	4.6
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	48	38.1	34.1	37.7
Completely bedfast residents.		4	3.2	4.3	3.4
		1			
Residents confined to chairs.		72	57.1	51.5	50.8
Residents requiring restraints.	•	59	46.8	39.0	41.3
Confused or disoriented residents.		63	50.0	54.5	58.4
Residents with bed sores.		8	6.3	7.7	7.1
Residents receiving special skin care.		64	50.8	29.4	31.2
		1		-	-

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		ST	ATE	NA1	TION
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A			NUMBER & PERCE		
		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE HIGHLAND MANOR NURSING HOME

IIIdiTEARD MARON ROBING HOME							
Street Address:		City and State:					
4635 N 14ST		PHOENIX AZ 85011					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	107	PROPRIETARY	09/04/87				

	RESIDENT CHARACTERIST				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
80	2		0		
Caution: A large number of residents with these chara		FACILITY		STATE	NATION
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	79	98.7	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	75	93.8	83.2	83.2
Toileting	and in a coomig.			00.2	
Residents requiring some or total assist	ance in toileting	74	92.5	74.4	73.8
Transferring	arice in tolleting.	/4	92.5	7 7.7	70.0
Residents requiring some or total assist	ance moving from bed to chair or to			75.4	
tub or toilet.		57	71.2	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	73	91.2	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or re-	quiring assistance with eating.	17	21.2	34.1	37.7
Completely bedfast residents.		7	8.7	4.3	3.4
Residents confined to chairs.		59	73.7	51.5	50.8
recordence comments.	-				
Pacidanta requiring rectueints		49	61.2	39.0	41.3
Residents requiring restraints.		10	01.2	00.0	77.0
		55	60.0	EA E	E0 4
Confused or disoriented residents.		55	68.8	54.5	58.4
			20 =		
Residents with bed sores.		19	23.7	7.7	7.1
Residents receiving special skin care.		7	8.7	29.4	31.2

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A			CILITIES		
		ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	МЕТ	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	мет	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE LIFE CARE CENTER OF PARADISE VALLEY

Street Address:		City and State:	
4045 EAST BELL ROAD		PHOENIX AZ 85032	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	180	PROPRIETARY	09/21/87

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
23	o		(	0	
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate carringly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	14	60.9	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	17	73.9	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	16	69.6	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	14	60.9	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.		14	60.9	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	3	13.0	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	2	8.7	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		4	17.4	51.5	50.8
Residents requiring restraints.		4	17.4	39.0	41.3
Confused or disoriented residents.		5	21.7	54.5	58.4
Residents with bed sores.		2	8.7	7.7	7.1
Residents receiving special skin care.		2	8.7	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NA.	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	// %	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	NOT MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	МЕТ	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	МЕТ	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

### NURSING HOME PROFILE ORANGEWOOD HEALTH FACILITY

ONANGEWOOD HEALTH FACILITY					
Street Address:		City and State:			
7550 NORTH 16TH ST		PHOENIX AZ 85020			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	64	NON-PROFIT OTHER	05/24/88		

RESIDENT CHARACTERIST	ICS			
Medicare Residents:	Medicaid Residents:			
0	0			
cteristics does not indicate whether those	FAC	ILITY	STATE	NATION
e. It may reflect the facility's ability to provide	#	%	%	%
ance in bathing.	60	100	82.3	81.5
ance in dressing.	41	68.3	83.2	83.2
ance in toileting.	33	55.0	74.4	73.8
and making from had to obsir or to				
ance moving from bed to chair or to	27	45.0	75.1	77.2
tal loss of bowel or bladder control.	36	60.0	67.7	68.2
and bladder retraining program.	0	0.0	3.3	4.6
quiring assistance with eating.	11	18.3	34.1	37.7
	3	5.0	4.3	3.4
	11	18.3	51.5	50.8
	11	18.3	39.0	41.3
	36	60.0	54.5	58.4
	1	1.7	7.7	7.1
	12	20.0	29.4	31.2
	Medicare Residents:  0 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  ance in bathing.  ance in dressing.  ance in toileting.  ance moving from bed to chair or to  tal loss of bowel or bladder control.  and bladder retraining program.	tal loss of bowel or bladder control.  and bladder retraining program.  o cteristics does not indicate whether those e. It may reflect the facility's ability to provide  # ance in bathing.  60  ance in dressing.  41  ance in toileting.  33  ance moving from bed to chair or to  27  tal loss of bowel or bladder control.  36  and bladder retraining program.  0  quiring assistance with eating.  11  11  11	Medicare Residents:  0 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  ance in bathing.  60 100 ance in dressing.  41 68.3 ance in toileting.  33 55.0 ance moving from bed to chair or to 27 45.0 and bladder retraining program.  0 0.0 and bladder retraining program.  11 18.3 11 18.3 36 60.0 11 17	Medicare Residents:         Medicaid Residents:           0         0           cteristics does not indicate whether those e. It may reflect the facility's ability to provide         FACILITY         STATE           #         %           ance in bathing.         60         100         82.3           ance in dressing.         41         68.3         83.2           ance in toileting.         33         55.0         74.4           ance moving from bed to chair or to         27         45.0         75.1           tal loss of bowel or bladder control.         36         60.0         67.7           and bladder retraining program.         0         0.0         3.3           quiring assistance with eating.         11         18.3         34.1           11         18.3         51.5           11         18.3         39.0           36         60.0         54.5           1         1.7         7.7

was deficient in the indicated area at the time of the survey.					
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT OF FACILITIE NOT MEETING REQUIREMENTS			
		ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented				ENT OF FA	F FACILITIES REMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE PHOENIX JEWISH CARE CENTER

FINCENIA DEWISH CARE CENTER					
Street Address:		City and State:			
11411 NORTH 19TH AVE		PHOENIX AZ 85029			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	127	PROPRIETARY	04/07/88		

SELECTEL	RESIDENT CHARACTERIST	163			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
95	0	0			
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	83	87.4	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	77	81.1	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	78	82.1	74.4	73.8
Transferring					
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	68	71.6	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	55	57.9	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	3	3.2	3.3	4.6
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	37	38.9	34.1	37.7
Completely bedfast residents.		5	5.3	4.3	3.4
Residents confined to chairs.		62	65.3	51.5	50.8
Residents requiring restraints.		41	43.2	39.0	41.3
Confused or disoriented residents.		56	58.9	54.5	58.4
Residents with bed sores.		12	12.6	7.7	7.1
Residents receiving special skin care.		49	51.6	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
		STATE		NAT	ION	
		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			NUMBER & PERCENT OF NOT MEETING REQUIR			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE PHOENIX MOUNTAIN NURSING CENTER

FIIOLIAN MODITAIN NOTISING CENTER							
Street Address:		City and State:					
13232 N TATUM BLVD		PHOENIX AZ 85032					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	127	PROPRIETARY	10/09/87				

SELECTED	RESIDENT CHARACTERIST	103				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
98	98 6		0			
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assista	ance in bathing.	79	80.6	82.3	81.5	
Dressing						
Residents requiring some or total assista	ance in dressing.	81	82.7	83.2	83.2	
Toileting	3					
Residents requiring some or total assista	ance in toileting.	76	77.6	74.4	73.8	
Transferring						
Residents requiring some or total assists tub or toilet.	ance moving from bed to chair or to	60	61.2	75.1	77.2	
Continence						
Residents with catheters or partial or total loss of bowel or bladder control.		78	79.6	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	37	37.8	34.1	37.7	
Completely bedfast residents.		4	4.1	4.3	3.4	
Residents confined to chairs.		27	27.6	51.5	50.8	
Residents requiring restraints.		55	56.1	39.0	41.3	
Confused or disoriented residents.		53	54.1	54.5	58.4	
Residents with bed sores.		8	8.2	7.7	7.1	
Residents receiving special skin care.		21	21.4	29.4	31.2	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILIT NOT MEETING REQUIREMENT			
		STATE		NAT	ION
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	мет	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT ON MEETING REQU				
		STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE ST. JOSEPH'S CARE CENTER

SI. JOSEPH S CARE CENTER							
Street Address:		City and State:					
531 W THOMAS RD		PHOENIX AZ 85013					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	236	PROPRIETARY	05/20/88				

SELECTEL	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
164 8			0				
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	150	91.5	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	145	88.4	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	88	53.7	74.4	73.8		
Transferring							
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	137	83.5	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	137	83.5	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	3	1.8	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	103	62.8	34.1	37.7		
Completely bedfast residents.		20	12.2	4.3	3.4		
Residents confined to chairs.		99	60.4	51.5	50.8		
Residents requiring restraints.		87	53.0	39.0	41.3		
Confused or disoriented residents.		121	73.8	54.5	58.4		
Residents with bed sores.		16	9.8	7.7	7.1		
Residents receiving special skin care.		55	33.5	29.4	31.2		
		•	•				

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.			ENT OF FA	F FACILITIES REMENTS		
		ST	ATE	NAT	TION	
					%	
	MET	#	%	#	70	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.						
responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
asiny every times memorials.						
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		LITY NUMBER & PERCENT OF FACILITY NOT MEETING REQUIREMENT  DT STATE NATION			
		STATE		NATION	
Each resident receives proper care for injections (shots), fluids supplied through	MET	#	%	#	%
tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE ST. LUKES SKILLED NURSING FACILITY

Street Address:		City and State:	
1800 EAST VAN BUREN		PHOENIX AZ 85006	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	39	NON-PROFIT OTHER	08/27/87

SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
25	14		(	0				
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	21	84.0	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	22	88.0	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	20	80.0	74.4	73.8			
Transferring								
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	21	84.0	75.1	77.2			
Continence								
Residents with catheters or partial or to	tal loss of bowel or bladder control.	9	36.0	67.7	68.2			
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	7	28.0	34.1	37.7			
Completely bedfast residents.		2	8.0	4.3	3.4			
Residents confined to chairs.		1	4.0	51.5	50.8			
Residents requiring restraints.		3	12.0	39.0	41.3			
Confused or disoriented residents.		3	12.0	54.5	58.4			
Residents with bed sores.		3	12.0	7.7	7.1			
Residents receiving special skin care.		4	16.0	29.4	31.2			
		•	•		-			

facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILI			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	NOT MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	NOT MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				NT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	ION	
deliciency may represent an origoning problem of a offe-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	мет	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	
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# NURSING HOME PROFILE VANTAGE CONV CENTER

VANTAGE CONVICENTER						
Street Address:		City and State:				
1856 EAST THOMAS RD		PHOENIX AZ 85016				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	84	PROPRIETARY	03/10/88			

Total Residents on Day of Survey:	tal Residents on Day of Survey: Medicare Residents: Medicaid Residents:						
74	0	0					
Caution: A large number of residents with these characteristics	cteristics does not indicate whether those	FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	73	98.6	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	63	85.1	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	64	86.5	74.4	73.8		
Transferring	and making from had to about or to						
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	62	83.8	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	59	79.7	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	2	2.7	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	29	39.2	34.1	37.7		
Completely bedfast residents.		2	2.7	4.3	3.4		
Residents confined to chairs.		66	89.2	51.5	50.8		
Residents requiring restraints.		43	58.1	39.0	41.3		
Confused or disoriented residents.		51	68.9	54.5	58.4		
Residents with bed sores.		6	8.1	7.7	7.1		
Residents receiving special skin care.		16	21.6	29.4	31.2		

was definitely in the managed and at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REOUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NA <sup>-</sup>	LION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	мет	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	мет	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	мет	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ERCENT OF FACILITIES ING REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	NOT MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	МЕТ	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE VILLAGE GREEN NURSING HOME

	THE TABLE STREET TO THE STREET					
Street Address:		City and State:				
2932 NORTH 14TH ST		PHOENIX AZ 85014				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	127	PROPRIETARY	01/08/88			

Total Residents on Day of Survey: Medicare Re	esidents:	Medic	aid Resi	dents:		
114	114		0			
Caution: A large number of residents with these characteristics does not		FACILITY		STATE	NATION	
residents are receiving appropriate or inappropriate care. It may reflect the highly specialized care and services.	ne facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assistance in bathing	g	100	87.7	82.3	81.5	
Dressing						
Residents requiring some or total assistance in dressir	ng.	101	88.6	83.2	83.2	
Toileting						
Residents requiring some or total assistance in toiletin	g.	94	82.5	74.4	73.8	
Transferring						
Residents requiring some or total assistance moving fr tub or toilet.	rom bed to chair or to	98	86.0	75.1	77.2	
Continence				-		
Residents with catheters or partial or total loss of bow	el or bladder control.	80	70.2	67.7	68.2	
Residents on individually written bowel and bladder ref	training program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or requiring assistar	nce with eating.	57	50.0	34.1	37.7	
Completely bedfast residents.		19	16.7	4.3	3.4	
Residents confined to chairs.		74	64.9	51.5	50.8	
Residents requiring restraints.		49	43.0	39.0	41.3	
Confused or disoriented residents.		69	60.5	54.5	58.4	
Residents with bed sores.		9	7.9	7.7	7.1	
Residents receiving special skin care.		28	24.6	29.4	31.2	

FACILITY MET/					
I TON	STATE		NAT	LION	
1 1		_	-	%	
	#	70	#	70	
MET	1	1.1	201	2.1	
MET	9	10.3	518	5.5	
MET	1	1.1	168	1.8	
MET	19	21.8	806	8.5	
NOT MET	19	21.8	1618	17.1	
МЕТ	0	0.0	36	0.4	
MET	1	1.1	205	2.2	
MET	0	0.0	30	0.3	
MET	0	0.0	145	1.5	
MET	2	2.3	49	0.5	
мет	4	4.6	508	5.4	
MET	30	34.5	2816	29.8	
MET	15	17.2	1733	18.3	
MET	19	21.8	1052	11.1	
MET	38	43.7	1512	16.0	
MET	25	28.7	1665	17.6	
	MET/NOT MET  MET  MET  MET  MET  MET  MET  MET	MET/ NOT ST MET	MET/ NOT MET         NOT MEETING STATE           MET         1           MET         1           MET         1           MET         1           MET         19           NOT MET         19           NOT MET         19           MET         0           MET         0           MET         0           MET         0           MET         2           MET         2           MET         4           MET         30           34.5           MET         15           17.2           MET         19           21.8           MET         19           21.8	NOT MEETING REQUIREM   STATE   NAT   MET	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		Y NUMBER & PERCENT O NOT MEETING REQU				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ΓΙΟΝ	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE LAS FUENTES CARE CENTER

Street Address:		City and State:			
1045 SCOTT DRIVE		PRESCOTT AZ 86301			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	118	PROPRIETARY	02/26/88		

Total Residents on Day of Survey:	Medicare Residents:		aid Resi	dente:	
Total nesidents on Day of Survey.	medicare nesidents.	wealc	alu nesi	uents.	
99	1			0	
Caution: A large number of residents with these characteristics are receiving appropriate or inappropriate care			ILITY	STATE	NATION
highly specialized care and services.		#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	77	77.8	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	82	82.8	83.2	83.2
Toileting					-
Residents requiring some or total assista	ance in toileting.	77	77.8	74.4	73.8
Transferring					
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	70	70.7	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	35	35.4	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	2	2.0	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	30	30.3	34.1	37.7
Completely bedfast residents.		3	3.0	4.3	3.4
Residents confined to chairs.		73	73.7	51.5	50.8
Residents requiring restraints.		19	19.2	39.0	41.3
Confused or disoriented residents.		22	22.2	54.5	58.4
Residents with bed sores.		6	6.1	7.7	7.1
Residents receiving special skin care.		3	3.0	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A			CILITIES		
		STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.		0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	NOT MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

deficiency may represent an ongoing problem or a one-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through under the content of the	Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			R & PERCENT OF FA		
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/leostomy, respiratory (breathing) and tracheotomy care, suctioning not with the colostomy/leostomy, respiratory (breathing) and tracheotomy care, suctioning not with the colostomy/leostomy, respiratory (breathing) and tracheotomy care, suctioning not prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  NOT MET 23 26.4 1662 17.6  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  NOT MET 34 39.1 2739 29.0  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  HET 6 8.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the tacility of by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  NOT MET 23 26.4 1216 12.5  All common resident areas are clean, sanitary, and free of odors.  NOT MET 24 16.1 10.41 11.6  NOT MET 25 26.9 1413 14.6  Resident care equipment is clean and	below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person	1 i				
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  Not MET 23 26.4 1662 17.6  Drugs are administered according to the written orders of the attending physician.  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians orders, and to the extent medically possible, based on the recommended dielary allowances of the Food and Nutrition Board of the Not MET 16 18.4 1389 14.7  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  Services are provided to meet the resident's social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program or meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, it any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  All common resident areas are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  All common resident areas are clean, sanitary and free of odors.  All common resident areas are clean and maintained in safe operating condition.  MET 26 29.9 1413 14.5  14.5  15.1 1.0 1041 11.6  16.1 1041 11.6  17.5  18.0 700 7.7  18.0 700 7.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning		·			11.9
Specific self-help devices are available when necessary.    Not MET   23   26.4   1662   17.6	Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.					21.6
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the NoT MET 16 18.4 1389 14.7 NoT MET 18 18.4 18.4 1389 14.7 NOT MET 18 18.4 1389 14.7 NOT MET 18 18.4 18.4 18.4 18.4 18.4 18.4 18.4 1	Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2 Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident is its designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  Toilet and bath facilities are clean, sanitary, and free of odors.  NOT MET 14 16.1 1270 13.4  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 26 29.9 1413 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
with accepted professional practices by qualified therapīsts or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  All common resident areas are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  All essential mechanical and electrical equipment is maintained in safe operating condition.  All essential mechanical is clean and maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the	NOT MET	16	18.4	1389	14.7
facility or by referral to an appropriate social agency.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  All essential mechanical and electrical equipment is maintained in safe operating condition.  Resident care equipment is clean and maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  NOT MET 23 26.4 1216 12.5  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
according to the instructions of the attending physician.  MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  NOT MET 23 26.4 1216 12.5  All common resident areas are clean, sanitary and free of odors.  NOT MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	and interests of each resident. It is designed to promote opportunities for engaging	MET	15	17.2	1099	11.6
All common resident areas are clean, sanitary and free of odors.  All essential mechanical and electrical equipment is maintained in safe operating condition.  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.5  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.5  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  NOT MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  Food is stored, refrigerated, prepared, distributed, and served under sanitary	All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.		MET	26	29.9	1413	14.9
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  NOT MET 54 62.1 2340 24.7  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
		MET	7	8.0	700	7.4
		NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE MEADOW PARK CARE CENTER

Street Address:		City and State:	
860 DOUGHERTY ST		PRESCOTT AZ 86301	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	64	PROPRIETARY	12/04/87

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
55	1			0	
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	49	89.1	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	53	96.4	83.2	83.2
Toileting	<u> </u>				
Residents requiring some or total assist	ance in toileting.	49	89.1	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	49	89.1	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of howel or bladder control	35	63.6	67.7	68.2
Tresidents with Catheters of Partial of to	tarioss of bower of bladder control.	00	00.0	07.7	00.2
				3.3	16
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6
_					
Residents receiving tube feedings or rec	quiring assistance with eating.	30	54.5	34.1	37.7
Completely bedfast residents.		3	5.5	4.3	3.4
Residents confined to chairs.		27	49.1	51.5	50.8
Residents requiring restraints.		19	34.5	39.0	41.3
Confused or disoriented residents.		37	67.3	54.5	58.4
Residents with bed sores.		4	7.3	7.7	7.1
nesidents with Deu SUIes.					
		20	36.4	29.4	31.2
Residents receiving special skin care.		20	30.4	25.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.			R & PERCI		F FACILITIES IREMENTS	
		ST	STATE		ION	
		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A			R & PERCE		
		STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	мет	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	NOT MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE SANDRETTO HILLS NURSING CTR

Street Address:		City and State:	
1045 SANDRETTO DR		PRESCOTT AZ 86301	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	120	PROPRIETARY	02/12/88

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
87	1	0			
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	51	58.6	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	56	64.4	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	52	59.8	74.4	73.8
Transferring					
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	54	62.1	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	47	54.0	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	3	3.4	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	31	35.6	34.1	37.7
Completely bedfast residents.		1	1.1	4.3	3.4
Residents confined to chairs.		24	27.6	51.5	50.8
Residents requiring restraints.		26	29.9	39.0	41.3
Confused or disoriented residents.		28	32.2	54.5	58.4
Residents with bed sores.		10	11.5	7.7	7.1
Residents receiving special skin care.		48	55.2	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.			CILITIES ENTS		
		NOT MEETING STATE		NATION	
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	мет	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	<u>3</u> 0	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FA	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	TION
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE CASA DELMAR OF SCOTTSDALE REHAB CTR

ONON DEEMAN OF OOOT TODALE HEIND OTH						
Street Address:		City and State:				
3333 N CIVIC CTR PLAZA		SCOTTSDALE AZ 85251				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	130	PROPRIETARY	01/08/88			

SELECTED	RESIDENT CHARACTERIST	ics			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
100	1	0			
Caution: A large number of residents with these charac		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	76	76.0	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	82	82.0	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	86	86.0	74.4	73.8
Transferring					
Residents requiring some or total assists tub or toilet.	ance moving from bed to chair or to	73	73.0	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.			78.0	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	4	4.0	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	36	36.0	34.1	37.7
Completely bedfast residents.		7	7.0	4.3	3.4
Residents confined to chairs.		73	73.0	51.5	50.8
-					
Residents requiring restraints.		57	57.0	39.0	41.3
Confused or disoriented residents.			65.0	54.5	58.4
Residents with bed sores.			9.0	7.7	7.1
Residents receiving special skin care.		20	20.0	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	ION
deficiency may represent an origonity problem of a offe-time failure of a single stail person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NOT MEETING SECURE				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	1 %	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE LIFE CARE CENTER OF SCOTTSDALE

EII E CARE CENTER OF SCOTTSDALE						
Street Address:		City and State:				
9494 EAST BECKER LN		SCOTTSDALE AZ 85260				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	160	PROPRIETARY	01/29/88			

Total Residents on Day of Survey: Medicare Residents: Medicaid Residents:									
Total Residents on Day of Survey:	Medicare nesidents:	Medicaid Residents:							
52	1		(	0					
Caution: A large number of residents with these characteristics are receiving appropriate or inappropriate care		FAC	ILITY	STATE	NATION				
highly specialized care and services.		#	%	%	%				
Bathing									
Residents requiring some or total assista	ance in bathing.	18	34.6	82.3	81.5				
Dressing									
Residents requiring some or total assista	ance in dressing.	34	65.4	83.2	83.2				
Toileting									
Residents requiring some or total assista	ance in toileting.	31	59.6	74.4	73.8				
Transferring									
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	30	57.7	75.1	77.2				
Continence									
Residents with catheters or partial or to	tal loss of bowel or bladder control.	37	71.2	67.7	68.2				
Residents on individually written bowel a	and bladder retraining program.	1	1.9	3.3	4.6				
Eating									
Residents receiving tube feedings or rec	quiring assistance with eating.	10	19.2	34.1	37.7				
Completely bedfast residents.		1	1.9	4.3	3.4				
Residents confined to chairs.		24	46.2	51.5	50.8				
Residents requiring restraints.		16	30.8	39.0	41.3				
Confused or disoriented residents.		26	50.0	54.5	58.4				
Residents with bed sores.		2	3.8	7.7	7.1				
Residents receiving special skin care.		5	9.6	29.4	31.2				

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	FACILITY MET/			ENT OF FACILITIES REQUIREMENTS		
	NOT	ST	ATE	NAT	ION	
	MET	#	/\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILI NOT MEETING REQUIREMENT			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	МЕТ	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE MONTEREY NURSING CENTER

Street Address:		City and State:						
7303 EAST MONTEREY WAY		SCOTTSDALE AZ 85251						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	90	PROPRIETARY	10/09/87					

SELECTEL	RESIDENT CHARACTERIS	103				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
85	0					
Caution: A large number of residents with these characteristics are receiving appropriate or inappropriate care		FAC	ILITY	STATE	NATION	
highly specialized care and services.		#	%	%	%	
Bathing						
Residents requiring some or total assista	ance in bathing.	79	92.9	82.3	81.5	
Dressing						
Residents requiring some or total assista	ance in dressing.	79	92.9	83.2	83.2	
Toileting						
Residents requiring some or total assista	ance in toileting.	70	82.4	74.4	73.8	
Transferring						
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	68	80.0	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	74	87.1	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	3	3.5	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	30	35.3	34.1	37.7	
Completely bedfast residents.		0	0.0	4.3	3.4	
Residents confined to chairs.		72	84.7	51.5	50.8	
-						
Residents requiring restraints.		65	76.5	39.0	41.3	
Confused or disoriented residents.		72	84.7	54.5	58.4	
Residents with bed sores.		10	11.8	7.7	7.1	
Residents receiving special skin care.		4	4.7	29.4	31.2	
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was deficient in the indicated area at the time of the survey.							
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				T OF FACILITIES EQUIREMENTS		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA <sup>2</sup>	TION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%		
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1		
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5		
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8		
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5		
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1		
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4		
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2		
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3		
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5		
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5		
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4		
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8		
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3		
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1		
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0		
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACIL NOT MEETING REQUIREMEN			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	ION
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	мет	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE PUEBLO NORTE NURSING CTR

FOLDEO NONTE NONSING CIT							
Street Address:		City and State:					
7100 E MESCAL ST		SCOTTSDALE AZ 85254					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	128	NON-PROFIT RELIGIOUS	12/15/87				

Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:	
128	5		(	0	
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assists	ance in bathing.	92	71.9	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	120	93.8	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	101	78.9	74.4	73.8
Transferring					
Residents requiring some or total assistate tub or toilet.	ance moving from bed to chair or to	109	85.2	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	89	69.5	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	6	4.7	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	48	37.5	34.1	37.7
Completely bedfast residents.		1	0.8	4.3	3.4
Residents confined to chairs.		34	26.6	51.5	50.8
Residents requiring restraints.		42	32.8	39.0	41.3
Confused or disoriented residents.		57	44.5	54.5	58.4
Residents with bed sores.		3	2.3	7.7	7.1
Residents receiving special skin care.		35	27.3	29.4	31.2

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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	CT.	ATE	NIAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.		1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing	MET		1.1	201	2.1	
facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	мет	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITI			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	мет	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	мет	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	МЕТ	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  Food is stored, refrigerated, prepared, distributed, and served under sanitary	MET	7	8.0	700	7.

# NURSING HOME PROFILE SCOTTSDALE CONVALESCENT PLAZA

Street Address:		City and State:				
1475 GRANITE REEF ROAD		SCOTTSDALE AZ 85257				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	147	PROPRIETARY	10/02/87			

SELECTEL	HESIDENI CHANACIENISI	SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:								
114	114 4			)						
Caution: A large number of residents with these chara- residents are receiving appropriate or inappropriate car-		FACILITY		STATE	NATION					
highly specialized care and services.	c. It may remeet the facility's ability to provide	#	%	%	%					
Bathing										
Residents requiring some or total assist	ance in bathing.	92	80.7	82.3	81.5					
Dressing										
Residents requiring some or total assist	ance in dressing.	98	86.0	83.2	83.2					
Toileting										
Residents requiring some or total assist	ance in toileting.	88	77.2	74.4	73.8					
Transferring					=					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	88	77.2	75.1	77.2					
Continence										
Residents with catheters or partial or total loss of bowel or bladder control.			69.3	67.7	68.2					
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6					
Eating	-									
Residents receiving tube feedings or rec	quiring assistance with eating.	41	36.0	34.1	37.7					
Completely bedfast residents.		11	9.6	4.3	3.4					
Residents confined to chairs.		56	49.1	51.5	50.8					
•										
Residents requiring restraints.		43	37.7	39.0	41.3					
Confused or disoriented residents.		66	57.9	<b>5</b> 4.5	58.4					
Residents with bed sores.		11	9.6	7.7	7.1					
Residents receiving special skin care.		26	22.8	29.4	31.2					
The state of the s										

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF NOT MEETING REQUIRE				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	МЕТ	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	МЕТ	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE SCOTTSDALE HERITAGE COURT

Street Address:		City and State:	
3339 N CIVIC CTR PLAZA		SCOTTSDALE AZ 85251	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	108	PROPRIETARY	08/13/87

	RESIDENT CHARACTERIST	103				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
101	0	0				
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	13	12.9	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	94	93.1	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	71	70.3	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	71	70.3	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	75	74.3	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	77	76.2	34.1	37.7	
Completely bedfast residents.		0	0.0	4.3	3.4	
Residents confined to chairs.		35	34.7	51.5	50.8	
Residents requiring restraints.		39	38.6	39.0	41.3	
Confused or disoriented residents.		54	53.5	54.5	58.4	
Residents with bed sores.		5	5.0	7.7	7.1	
Residents receiving special skin care.		4	4.0	29.4	31.2	
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and at the time of the earter.						
<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF NOT MEETING REQUIR				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	STATE		ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	Y NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A		ST	ATE	NAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE SCOTTSDALE MEM. HOSP.

	00011001100							
Street Address:		City and State:						
7400 E OSBORN RD		SCOTTSDALE AZ 85251						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	30	NON-PROFIT OTHER	03/11/88					

SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
21	7		(	)				
Caution: A large number of residents with these chara- residents are receiving appropriate or inappropriate car-		FAC	ILITY	STATE	NATION			
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	19	90.5	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	19	90.5	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	19	90.5	74.4	73.8			
Transferring								
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	18	85.7	75.1	77.2			
Continence								
Residents with catheters or partial or total loss of bowel or bladder control.			19.0	67.7	68.2			
·								
Residents on individually written bowel a	and bladder retraining program.	1	4.8	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	0	0.0	34.1	37.7			
	· · · · · · · · · · · · · · · · · · ·							
Completely bedfast residents.		2	9.5	4.3	3.4			
Residents confined to chairs.		4	19.0	51.5	50.8			
_								
Residents requiring restraints.		2	9.5	39.0	41.3			
Confused or disoriented residents.		5	23.8	54.5	58.4			
Residents with bed sores.		2	9.5	7.7	7.1			
Residents receiving special skin care.		3	14.3	29.4	31.2			
			· · · · · · · · · · · · · · · · · · ·					

was deficient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT C				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	мет	25	28.7	1665	17.6	
					4	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an opening problem or a opening failure of a single staff person.			R & PERCE MEETING		
		ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
Persinder. The results of the full survey are evalents					

### NURSING HOME PROFILE SHADOW MOUNTAIN HLTH CARE CTR

OHADOW MOONTAIN HETH CARL OTH					
Street Address:		City and State:			
11150 NORTH 92ND ST		SCOTTSDALE AZ 85260			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	120	PROPRIETARY	11/06/87		

SELECTEL	RESIDENT CHARACTERIST	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
56 2				0	
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	51	91.1	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	48	85.7	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	33	58.9	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	46	82.1	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	38	67.9	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	1	1.8	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	9	16.1	34.1	37.7
Completely bedfast residents.		1	1.8	4.3	3.4
Residents confined to chairs.		19	33.9	51.5	50.8
Residents requiring restraints.		7	12.5	39.0	41.3
Confused or disoriented residents.		23	41.1	54.5	58.4
					- 4
Residents with bed sores.		1	1.8	7.7	7.1
			00.0	00.4	04.0
Residents receiving special skin care.		13	23.2	29.4	31.2

		r			
<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET/ NOT	''		ATE NATIO	
	MET	#	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

		TY NUMBER & PERCENT OF FAC NOT MEETING REQUIREME			
		ST	ATE	NAT	TION
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	МЕТ	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE KACHINA POINTE HEALTH CTR

Street Address:		City and State:	
505 JACKS CANYON RD		SEDONA AZ 86336	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	106	PROPRIETARY	01/22/88

Total Pasidante on Pay of Company Medicana Pasidante							
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
92 0							
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate car		FACILITY		STATE	NATION		
highly specialized care and services.	- That reflect the lacinty's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	67	72.8	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	74	80.4	83.2	83.2		
Toileting	3						
Residents requiring some or total assist	ance in toileting	65	70.7	74.4	73.8		
Transferring	arice in tolleting.	00	7 0.7		70.0		
Residents requiring some or total assist	ance moving from bed to chair or to						
tub or toilet.		60	65.2	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	64	69.6	67.7	68.2		
Residents on individually written bowel	and bladder retraining program.	2	2.2	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	51	55.4	34.1	37.7		
	quining decicionate than coming						
Completely bedfast residents.		1	1.1	4.3	3.4		
Completely beurast residents.		<u> </u>		1			
		40	50.0	51.5	50.0		
Residents confined to chairs.		49	53.3	31.5	50.8		
Residents requiring restraints.		37	40.2	39.0	41.3		
Confused or disoriented residents.		62	67.4	54.5	58.4		
Residents with bed sores.		7	7.6	7.7	7.1		
Decidents receiving an eight dein acres		61	66.3	29.4	31.2		
Residents receiving special skin care.					01.2		

was delicient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	ATE	NAT	ION	
	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	мет	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	мет	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	мет	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	мет	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	мет	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	мет	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				ENT OF FA	
		ST	ATE	NAT	TION
		#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the	MET	16	18.4	1389	14.7
National Research Council, National Academy of Sciences.	IVIL I		10.7	1.000	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
			-	-	-

# NURSING HOME PROFILE PUEBLO NORTE NURSING CENTER

Street Address: City and State:		City and State:			
2401 EAST HUNT ST		SHOW LOW, AZ 85901			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	100	NON-PROFIT RELIGIOUS	12/04/87		

SELECTED RESIDENT CHARACTERISTICS							
Total Residents on Day of Survey:	Medicare Residents:	Medic	aid Resi	dents:			
76	1	0					
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate carr		FACILITY		STATE	NATION		
highly specialized care and services.	e. It may renect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	65	85.5	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	63	82.9	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	58	76.3	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	62	81.6	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	55	72.4	67.7	68.2		
Residents on individually written bowel	and bladder retraining program.	1	1.3	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	30	39.5	34.1	37.7		
Completely bedfast residents.		6	7.9	4.3	3.4		
Residents confined to chairs.		45	59.2	51.5	50.8		
Residents requiring restraints.		28	36.8	39.0	41.3		
, and the second							
Confused or disoriented residents.		41	53.9	54.5	58.4		
Residents with bed sores.		6	7.9	7.7	7.1		
TOOLGOTTO THEIR DOG SOLOG							
Residents receiving special skin care.		26	34.2	29.4	31.2		
nesidents receiving special skill care.							

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
		STATE		NA <sup>-</sup>	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			NUMBER & PERC NOT MEETING		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%   %	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	мет	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	мет	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

NURSING HOME PROFILE LIFE CARE CENTER OF SIERRA VISTA

Street Address: City and State:			
2305 WILCOX DRIVE SIERRA VISTA AZ 85635			
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF/ICF	140	NON-PROFIT OTHER	04/23/87

	ala Hesi	Medicaid Residents:			
0					
FACILITY		STATE	NATION		
#	%	%	%		
26	56.5	82.3	81.5		
27	58.7	83.2	83.2		
25	54.3	74.4	73.8		
31	67.4	75.1	77.2		
24	52.2	67.7	68.2		
0	0.0	3.3	4.6		
9	19.6	34.1	37.7		
3	6.5	4.3	3.4		
18	39.1	51.5	50.8		
8	17.4	39.0	41.3		
22	47.8	54.5	58.4		
3	6.5	7.7	7.1		
8	17.4	29.4	31.2		
	# 26 27 25 31 24 0 9 3 18 8 22 3	FACILITY # %  26 56.5  27 58.7  25 54.3  31 67.4  24 52.2  0 0.0  9 19.6  3 6.5  18 39.1  8 17.4  22 47.8  3 6.5	FACILITY       STATE         #       %       %         26       56.5       82.3         27       58.7       83.2         25       54.3       74.4         31       67.4       75.1         24       52.2       67.7         0       0.0       3.3         9       19.6       34.1         3       6.5       4.3         18       39.1       51.5         8       17.4       39.0         22       47.8       54.5         3       6.5       7.7		

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FA	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA-	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
			ATE	+	TION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	#	%	#	%
Each resident receives rehabilitative nursing care to promote maximum physical	MET	7	8.0	1123	11.9
functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE SIERRA VISTA CARE CTR

Street Address:			
660 CORONADO ROAD		SIERRA VISTA AZ 85635	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	100	PROPRIETARY	10/08/87

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
69	0	0			
Caution: A large number of residents with these chara	<u> </u>	FACILITY		STATE	NATION
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	57	82.6	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	51	73.9	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	46	66.7	74.4	73.8
Transferring	3				
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	42	60.9	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	37	53.6	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	8	11.6	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	9	13.0	34.1	37.7
Completely hadfast residents		0	0.0	4.3	3.4
Completely bedfast residents.			0.0	1.0	-
Residents confined to chairs.		51	73.9	51.5	50.8
Residents requiring restraints.		44	63.8	39.0	41.3
Confused or disoriented residents.		35	50.7	54.5	58.4
		-	7.0	7.7	7.4
Residents with bed sores.		5	7.2	7.7	7.1
		00	20.0	20.4	31.2
Residents receiving special skin care.		23	33.3	29.4	31.2

was deficient in the indicated area at the time of the survey.	_				
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		TY NUMBER & PERCENT OF FAC NOT MEETING REQUIREME			
		ST	TATE NA		TION
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6
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Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FA			
below does not reflect the severity or the duration of the problems leading to a deficiency. A		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE WHITE MOUNTAIN CARE CENTER

Street Address:		City and State:	
117 SOUTH MOUNTAIN RD		SPRINGERVILLE, AZ 85938	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	44	NON-PROFIT OTHER	11/20/87

Total Residents on Day of Survey:	RESIDENT CHARACTERIST  Medicare Residents:		aid Reel	dents	
Total nesidents on Day of Survey:	medicale nesidelits.	Medicaid Residents:			
10	0			)	
Caution: A large number of residents with these chara residents are receiving appropriate or inappropriate car		FACILITY		STATE	NATION
highly specialized care and services.		#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	9	90.0	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	9	90.0	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	8	80.0	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	8	80.0	75.1	77.2
Continence			-		
Residents with catheters or partial or to	tal loss of bowel or bladder control.	6	60.0	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	1	10.0	3.3	4.6
Eating	<u> </u>				
Residents receiving tube feedings or re	quiring assistance with eating.	2	20.0	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		6	60.0	51.5	50.8
-					
Residents requiring restraints.		3	30.0	39.0	41.3
3					
Confused or disoriented residents.		3	30.0	54.5	58.4
oomased of disorienced residents.					
Residents with bed sores.		1	10.0	7.7	7.1
TIOGRAFILE WILL BOX 30166.					
Decidente recelular encelel alda esca		0	0.0	29.4	31.2
Residents receiving special skin care.			0.0		1 0112

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
	NOT	ST	ATE	NAT	TION
	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	МЕТ	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	МЕТ	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6
			L		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			R & PERC MEETING		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NATION	
	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	МЕТ	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8
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# NURSING HOME PROFILE WHITERMOUNTAIN CARE CENTER

Street Address:		City and State:						
117 SOUTH MOUNTAIN ROAD		SPRINGERVILLE, AZ 85938						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	44	NON-PROFIT OTHER	11/20/87					

	Medicare Posidents:		oid Pasi	donto	
Total Residents on Day of Survey:	Medicare Residents:	wedica	aid Resi	aents:	
1	0	0		0	
Caution: A large number of residents with these chara- residents are receiving appropriate or inappropriate car-		FAC	ILITY	STATE	NATION
highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing			:		
Residents requiring some or total assist	ance in bathing.	1	100	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	1	100	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting	0	0.0	74.4	73.8
Transferring	ance in tolleting.		0.0	74.4	70.0
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	1	100	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	1	100	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	0	0.0	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		0	0.0	51.5	50.8
Residents requiring restraints.		0	0.0	39.0	41.3
Confused or disoriented residents.		0	0.0	54.5	58.4
Residents with bed sores.		0	0.0	7.7	7.1
Residents receiving special skin care.		0	0.0	29.4	31.2
Residents with bed sores.  Residents receiving special skin care.					

Reminder: These 32 selected performance indicators do not represent all the requirements a		NUMBER & PERCENT OF FACILITIES				
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET/			REQUIREMENTS		
	NOT MET	ST #	ATE %	NA <sup>-</sup>	TON %	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.		1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	мет	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A				ENT OF FACILITIES REQUIREMENTS	
		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	. 7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

### NURSING HOME PROFILE ARIZONA REHAB CTR

AIIEONA ILEMAD OTT								
Street Address:		City and State:						
13101 NORTH 103RD AVE		SUN CITY AZ 85351						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	195	PROPRIETARY	08/07/87					

SELECTEL	RESIDENT CHARACTERIST	ics				
Total Residents on Day of Survey: Medicare Residents: Medicaid Residents:						
106	0		(	)		
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	98	92.5	82.3	81.5	
Dressing						
Residents requiring some or total assista	ance in dressing.	96	90.6	83.2	83.2	
Toileting						
Residents requiring some or total assista	ance in toileting.	92	86.8	74.4	73.8	
Transferring						
Residents requiring some or total assists tub or toilet.	ance moving from bed to chair or to	94	88.7	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	91	85.8	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	2	1.9	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	58	54.7	34.1	37.7	
Completely bedfast residents.		10	9.4	4.3	3.4	
Residents confined to chairs.		78	73.6	51.5	50.8	
*						
Residents requiring restraints.		73	68.9	39.0	41.3	
Confused or disoriented residents.		76	71.7	54.5	58.4	
Residents with bed sores.		20	18.9	7.7	7.1	
Residents receiving special skin care.		64	60.4	29.4	31.2	
7						

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	FACILITY MET/	NOT MEETING REQU				
	NOT	STATE		<del></del>	ION	
	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	<b>2</b> .2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052,	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
		STATE			TION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE BOSWELL EXTENDED CARE

BOONELL EXTENDED ONICE							
Street Address:		City and State:					
10601 WEST SANTE FE		SUN CITY AZ 85351					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	128	NON-PROFIT OTHER	08/21/87				

Total Residents on Day of Survey: Medicare Residents: Medicaid Residents:								
77	7			0				
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION			
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	54	70.1	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	67	87.0	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	66	85.7	74.4	73.8			
Transferring								
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	61	79.2	75.1	77.2			
Continence								
Residents with catheters or partial or to	tal loss of bowel or bladder control.	56	72.7	67.7	68.2			
Residents on individually written bowel	and bladder retraining program.	3	3.9	3.3	4.6			
Eating								
Residents receiving tube feedings or re-	quiring assistance with eating.	24	31.2	34.1	37.7			
Completely bedfast residents.		2	2.6	4.3	3.4			
Residents confined to chairs.		36	46.8	51.5	50.8			
Residents requiring restraints.		21	27.3	39.0	41.3			
Confused or disoriented residents.		30	39.0	54.5	58.4			
Residents with bed sores.		26	33.8	7.7	7.1			
Residents receiving special skin care.		9	11.7	29.4	31.2			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NAT	ION
——————————————————————————————————————	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACIL NOT MEETING REQUIREMEN			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	МЕТ	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	МЕТ	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

### NURSING HOME PROFILE HEARTHSTONE OF SUN CITY

TIEATTHOTOTE OF CONTOUR						
Street Address:		City and State:				
13818 NORTH THUNDERBIRD BOULE\	/ARD	SUN CITY AZ 85351				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	120	PROPRIETARY	02/05/88			

	Medic	aid Resi	dents:	
86 7			0	
Caution: A large number of residents with these characteristics does not indicate whether those	FAC	ZILITY	STATE	NATION
residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.		%	%	%
Bathing				
Residents requiring some or total assistance in bathing.	51	59.3	82.3	81.5
Dressing				
Residents requiring some or total assistance in dressing.	62	72.1	83.2	83.2
Toileting				
Residents requiring some or total assistance in toileting.	39	45.3	74.4	73.8
Transferring				
Residents requiring some or total assistance moving from bed to chair or to tub or toilet.	59	68.6	75.1	77.2
Continence				
Residents with catheters or partial or total loss of bowel or bladder control.	35	40.7	67.7	68.2
Residents on individually written bowel and bladder retraining program.	0	0.0	3.3	4.6
Eating				
Residents receiving tube feedings or requiring assistance with eating.	22	25.6	34.1	37.7
Completely bedfast residents.	2	2.3	4.3	3.4
Residents confined to chairs.	5	5.8	51.5	50.8
Residents requiring restraints.	10	11.6	39.0	41.3
Confused or disoriented residents.	31	36.0	54.5	58.4
Residents with bed sores.	4	4.7	7.7	7.1
Residents receiving special skin care.	13	15.1	29.4	31.2

was deficient in the indicated area at the time of the survey.					
facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	ST	ATE	NAT	ΓΙΟΝ
——————————————————————————————————————	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.		19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	NOT MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented				ENT OF FA	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	ТОИ	STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE ROYAL OAKS HEALTH CARE CTR

Street Address:		City and State:			
10015 EAST ROYAL OAK RD		SUN CITY AZ 85351			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	100	NON-PROFIT OTHER	08/13/87		

RESIDENT CHARACTERIST	100					
Medicare Residents:	Medicaid Residents:					
1	0					
	FAC	ILITY	STATE	NATION		
e. It may reflect the facility's ability to provide	#	%	%	%		
ance in bathing.	63	81.8	82.3	81.5		
ance in dressing.	61	79.2	83.2	83.2		
ance in toileting.	65	84.4	74.4	73.8		
ance moving from bed to chair or to	61	79.2	75.1	77.2		
tal loss of bowel or bladder control.	57	74.0	67.7	68.2		
and bladder retraining program.	0	0.0	3.3	4.6		
quiring assistance with eating.	37	48.1	34.1	37.7		
	0	0.0	4.3	3.4		
	31	40.3	51.5	50.8		
	13	16.9	39.0	41.3		
	34	44.2	54.5	58.4		
	1	1.3	7.7	7.1		
	14	18.2	29.4	31.2		
	Medicare Residents:	Medicare Residents:  1 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  # ance in bathing.  63 ance in dressing.  61 ance moving from bed to chair or to  tal loss of bowel or bladder control.  57 and bladder retraining program.  0 quiring assistance with eating.  31 33 34	Medicare Residents:  1 cteristics does not indicate whether those e. It may reflect the facility's ability to provide  # % ance in bathing. 63 81.8  ance in dressing. 61 79.2  ance in toileting. 65 84.4  ance moving from bed to chair or to 61 79.2  tal loss of bowel or bladder control. 57 74.0  and bladder retraining program. 0 0.0  quiring assistance with eating. 37 48.1  13 16.9  34 44.2	Medicare Residents:   0     0		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/		ENT OF FA		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.		19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: Those 32 selected performance indicators do not represent all the requirements in territoriation present there are over 200 seperator orquirements. The information present of the problems deaded about no relicient is severily of the valuation of the problems leading to a deficiency. A deficiency of the severily of the valuation of the problems leading to a deficiency. A deficiency of the severily of the valuation of the problems leading to a deficiency. A deficiency of the severily of the valuation of the problems leading to a deficiency. A deficiency of the valuation of the problems are considered to organize the valuation of the problems are considered to the valuation of the problems and part of the valuation of valuation		1			<del></del>	
below does not reflect the severity or the duration of the problems leading to a deficiency. A MET (1997) and the deficiency may represent an ongoing problem or a neal-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/leostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/leostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  MET 23 26.4 1662 17.6  Drugs are administered according to the written orders of the attending physician.  MET 34 39.1 2739 29.0  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Research Council, National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified thrapiels or qualified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pravity, including religious activities of the residents choice, if any, normal practices are provided to meet the residents' social and emotional needs by the lacity of the resident schoice, if any, normal practices are provided to the resident of the residents choice, if any, normal practices are provided to the resident of the residents choice, if any, normal practices are such as a secondary of the attending						
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tubes, colostomy/lieostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  MET 22 25.3 20.45 21.6  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  MET 34 39.1 2739 29.0  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended deltary allowances of the Food and Nutrition Board of the National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, it any.  Appropriate staff develop and implement a written heatth care plan for each resident eccording to the instructions of the attending physician.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary, and free of odors.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and conflort		1 .			_	
Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  MET 23 26.4 1662 17.6  Drugs are administered according to the written orders of the attending physician.  MET 34 39.1 2739 29.0  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians orders, and to the extent medically possible, based on the recommended distary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 16 18.4 1389 14.7  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the residents' choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All assential mechanical and electrical equipment is maintained in safe operating condition.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	7	8.0	1123	11.9
Specific self-help devices are available when necessary.  MET 23 26.4 1662 17.6  Drugs are administered according to the written orders of the attending physician.  MET 34 39.1 2739 29.0  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Rosedemy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.		MET	22	25.3	2045	21.6
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended detary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.		MET	23	26.4	1662	17.6
accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  Toilet and bath facilities are clean, sanitary, and free of odors.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4	Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9 587 6.2  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the	MET	16	18.4	1389	14.7
facility or by referral to an appropriate social agency.  MET 8 9.2 816 8.6  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  NOT MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary, and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary		MET	8	9.2	816	8.6
according to the instructions of the attending physician.  MET 14 16.1 1270 13.4  Toilet and bath facilities are clean, sanitary, and free of odors.  NOT MET 23 26.4 1216 12.9  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  NOT MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	and interests of each resident. It is designed to promote opportunities for engaging	MET	15	17.2	1099	11.6
All common resident areas are clean, sanitary and free of odors.  MET 14 16.1 1041 11.0  All essential mechanical and electrical equipment is maintained in safe operating condition.  NOT MET 26 29.9 1413 14.9  Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary		MET	14	16.1	1270	13.4
All essential mechanical and electrical equipment is maintained in safe operating condition.  NOT MET  26  29.9  1413  14.9  Resident care equipment is clean and maintained in safe operating condition.  MET  9  10.3  1408  14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET  54  62.1  2340  24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET  7  8.0  700  7.4	Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
Resident care equipment is clean and maintained in safe operating condition.  MET  9 10.3 1408 14.9  Isolation techniques to prevent the spread of infection are followed by all personnel.  MET  54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET  7 8.0 700 7.4	All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
Isolation techniques to prevent the spread of infection are followed by all personnel.  MET 9 10.3 1408 14.9  MET 54 62.1 2340 24.7  The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary		NOT MET	26	29.9	1413	14.9
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 54 62.1 2340 24.7  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
comfort of residents.  MET 7 8.0 700 7.4  Food is stored, refrigerated, prepared, distributed, and served under sanitary	Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
		MET	7	8.0	700	7.4
		NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE SUNWEST NURSING CENTER

	30IAAE31 NONSING CENTER							
Street Address:		City and State:						
14002 MEEKER BLVD		SUN CITY AZ 85375						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	120	PROPRIETARY	03/11/88					

Medicare Residents:	Media	aid Paci	dente	
wedicare nesidents:	iviedic	aiu nesi	gents.	
0				
ristics does not indicate whether those t may reflect the facility's ability to provide				NATION
nighly specialized care and services.  Bathing		%	%	%
			-	
ce in bathing.	56	88.9	82.3	81.5
ce in dressing.	56	88.9	83.2	83.2
<u> </u>				
ce in toileting.	51	81.0	74.4	73.8
ce moving from bed to chair or to	56	88.9	75.1	77.2
loss of bowel or bladder control.	50	79.4	67.7	68.2
d bladder retraining program.	2	3.2	3.3	4.6
ring assistance with eating.	17	27.0	34.1	37.7
	1	1.6	4.3	3.4
	25	39.7	51.5	50.8
	33	52.4	39.0	41.3
	50	79.4	54.5	58.4
	8	12.7	7.7	7.1
	11	17.5	29.4	31.2
1 0	ristics does not indicate whether those t may reflect the facility's ability to provide ce in bathing.  ce in dressing.  ce in toileting.  ce moving from bed to chair or to loss of bowel or bladder control.	oristics does not indicate whether those that may reflect the facility's ability to provide  ce in bathing.  ce in dressing.  ce in toileting.  ce moving from bed to chair or to  loss of bowel or bladder control.  d bladder retraining program.  2  ring assistance with eating.  17  1  25  33  50	0 ristics does not indicate whether those t may reflect the facility's ability to provide # %  ce in bathing. 56 88.9  ce in dressing. 56 88.9  ce in toileting. 51 81.0  ce moving from bed to chair or to 56 88.9  loss of bowel or bladder control. 50 79.4  d bladder retraining program. 2 3.2  ring assistance with eating. 17 27.0  1 1.6  25 39.7  33 52.4  50 79.4	0 0   FACILITY   STATE   # % % %

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A		ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
		-			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented					OF FACILITIES QUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET	STATE		₹	TION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	МЕТ	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	МЕТ	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	мет	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	МЕТ	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE FRIENDSHIP VILLAGE OF TEMPE

Street Address:		City and State:	
2645 E SOUTHERN AVE		TEMPE AZ 85282	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	120	NON-PROFIT OTHER	06/19/87

Total Residents on Day of Survey: Me	dicare Residents:	Medicaid Residents:			
116	2			0	
Caution: A large number of residents with these characteristic		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care. It m highly specialized care and services.	ay renect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assistance	in bathing.	95	81.9	82.3	81.5
Dressing					
Residents requiring some or total assistance	in dressing.	97	83.6	83.2	83.2
Toileting					
Residents requiring some or total assistance	in toileting.	94	81.0	74.4	73.8
Transferring					
Residents requiring some or total assistance tub or toilet.	moving from bed to chair or to	90	77.6	75.1	77.2
Continence					
Residents with catheters or partial or total los	ss of bowel or bladder control.	77	66.4	67.7	68.2
Residents on individually written bowel and b	pladder retraining program.	7	6.0	3.3	4.6
Eating					
Residents receiving tube feedings or requiring	g assistance with eating.	57	49.1	34.1	37.7
Completely bedfast residents.		6	5.2	4.3	3.4
Residents confined to chairs.		72	62.1	51.5	50.8
Residents requiring restraints.		58	50.0	39.0	41.3
Confused or disoriented residents.		59	50.9	54.5	58.4
Residents with bed sores.		3	2.6	7.7	7.1
Residents receiving special skin care.		47	40.5	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	мет	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	мет	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE WESTCHESTER CARE CENTER

Street Address:		City and State:				
6100 SOUTH RURAL RD		TEMPE AZ 85283				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	100	NON-PROFIT OTHER	10/23/87			

	RESIDENT CHARACTERIST				
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
94	4	0			
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate car- highly specialized care and services.	e. It may reliect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	90	95.7	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	87	92.6	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	86	91.5	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	84	89.4	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	75	79.8	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	7	7.4	3.3	4.6
Eating					
Residents receiving tube feedings or re-	quiring assistance with eating.	30	31.9	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		63	67.0	51.5	50.8
Residents requiring restraints.		61	64.9	39.0	41.3
Confused or disoriented residents.		48	51.1	54.5	58.4
onition of disordiffical residents.					
Residents with bed sores.		7	7.4	7.7	7.1
Troduction with Deal Soles.					
Pecidente receiving angelet akin agre		21	22.3	29.4	31.2
Residents receiving special skin care.					J

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY					
	MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NA <sup>-</sup>	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	NOT MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	мет	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	мет	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
			1			

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY	NUMBE	R & PERC	ENT OF FA	CILITIES	
facility must meet. There are over 500 separate requirements. The information presented		NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	МЕТ	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE BALMORAL LODGE NURSING HOME

DALWOTAL LODGE NOTIONAL						
Street Address:		City and State:				
5830 EAST PIMA ST		TUCSON AZ 85712				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	60	PROPRIETARY	09/03/87			

SELECTEL SELECTEL	RESIDENT CHARACTERIST	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
59	59 0			)	
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	54	91.5	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	55	93.2	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	55	93.2	74.4	73.8
Transferring					
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	55	93.2	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	39	66.1	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	3	5.1	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	6	10.2	34.1	37.7
Completely bedfast residents.		1	1.7	4.3	3.4
Residents confined to chairs.		44	74.6	51.5	50.8
Residents requiring restraints.		27	45.8	39.0	41.3
Confused or disoriented residents.		35	59.3	54.5	58.4
Residents with bed sores.		1	1.7	7.7	7.1
Residents receiving special skin care.		9	15.3	29.4	31.2
Residents receiving special skin care.		9	15.3	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A				ENT OF FA	
		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	мет	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
		STATE			ION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	#	%	#	%
and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE DESERT LIFE HEALTH CARE CENTER

	III OVIIE AFILIEII		
Street Address:	-	City and State:	
1919 WEST ORANGE GROVE ROAD		TUCSON AZ 85704	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF/ICF	240	PROPRIETARY	05/15/87

residents are receiving spropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Residents requiring some or total assistance in dressing.  Tolleting  Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents with bed sores.	SELECTEL	RESIDENT CHARACTERIST	ICS			
Caution: A large number of residents with hese characteristics does not indicate whether those residents are receiving appropriate care. It may reflect the facility's ability to provide thighty specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Dressing  Residents requiring some or total assistance in dressing.  Totleting  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance in toileting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents with bed sores.	Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.  Bathing  Residents requiring some or total assistance in bathing.  Residents requiring some or total assistance in dressing.  Residents requiring some or total assistance in toileting.  Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  1 0.5 3.3 4.6  Eating Residents receiving tube feedings or requiring assistance with eating.  76 37.8 34.1 37.7  Completely bedfast residents.  18 9.0 4.3 3.4  Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  19 9.5 7.7 7.1	201	3		0		
Bathing  Residents requiring some or total assistance in bathing.  153 76.1 82.3 81.5  Dressing  Residents requiring some or total assistance in dressing.  Tolleting  Residents requiring some or total assistance in tolleting.  Transferring  Residents requiring some or total assistance in tolleting.  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or tollet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  81 40.3 39.0 4.3  Residents requiring restraints.  Residents requiring restraints.  145 72.1 54.5 58.4  Residents with bed sores.			FAC	ILITY	STATE	NATION
Residents requiring some or total assistance in bathing.  153 76.1 82.3 81.5  Dressing  Residents requiring some or total assistance in dressing.  171 85.1 83.2 83.2  Toileting  Residents requiring some or total assistance in toileting.  150 74.6 74.4 73.8  Transferring  Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  145 72.1 67.7 68.2  Residents on individually written bowel and bladder retraining program.  1 0.5 3.3 4.6  Eating  Residents receiving tube feedings or requiring assistance with eating.  76 37.8 34.1 37.7  Completely bedfast residents.  18 9.0 4.3 3.4  Residents confined to chairs.  94 46.8 51.5 50.8  Residents requiring restraints.  145 72.1 54.5 58.4  Residents with bed sores.		e. It may reflect the facility's ability to provide	#	%	%	%
Residents requiring some or total assistance in dressing.  Tolleting  Residents requiring some or total assistance in tolleting.  Residents requiring some or total assistance in tolleting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toillet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents with bed sores.	Bathing					
Residents requiring some or total assistance in dressing.  Tolleting  Residents requiring some or total assistance in tolleting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or tollet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  18 9.0 4.3 3.4  Residents requiring restraints.  Residents requiring restraints.  19 4.6.8 51.5 50.8  Residents requiring restraints.  19 9.5 7.7 7.1  Residents with bed sores.	Residents requiring some or total assist	ance in bathing.	153	76.1	82.3	81.5
Toileting Residents requiring some or total assistance in toileting.  Transferring Residents requiring some or total assistance moving from bed to chair or to tub or toilet.  Continence Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents with bed sores.  Residents with bed sores.	Dressing					
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Transferring Residents requiring some or total assistance moving from bed to chair or to tub or tollet.  Continence Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  Residents requiring restraints.  Residents requiring restraints.  Residents with bed sores.  Residents with bed sores.	Toileting					
Residents requiring some or total assistance moving from bed to chair or to tub or tollet.  Continence  Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Residents receiving tube feedings or requiring assistance with eating.  Residents confined to chairs.  Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  18 9.5 7.7 7.1  Residents with bed sores.	Residents requiring some or total assist	ance in toileting.	150	74.6	74.4	73.8
tub or toilet. 160 79.6 75.1 77.2  Continence  Residents with catheters or partial or total loss of bowel or bladder control. 145 72.1 67.7 68.2  Residents on individually written bowel and bladder retraining program. 1 0.5 3.3 4.6  Eating  Residents receiving tube feedings or requiring assistance with eating. 76 37.8 34.1 37.7  Completely bedfast residents. 18 9.0 4.3 3.4  Residents confined to chairs. 94 46.8 51.5 50.8  Residents requiring restraints. 81 40.3 39.0 41.3  Confused or disoriented residents. 145 72.1 54.5 58.4  Residents with bed sores. 19 9.5 7.7 7.1	_					
Residents with catheters or partial or total loss of bowel or bladder control.  Residents on individually written bowel and bladder retraining program.  Residents receiving tube feedings or requiring assistance with eating.  Completely bedfast residents.  18 9.0 4.3 3.4  Residents confined to chairs.  94 46.8 51.5 50.8  Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  18 72.1 54.5 58.4  Residents with bed sores.		ance moving from bed to chair or to	160	79.6	75.1	77.2
Residents on individually written bowel and bladder retraining program.  1 0.5 3.3 4.6  Eating  Residents receiving tube feedings or requiring assistance with eating.  76 37.8 34.1 37.7  Completely bedfast residents.  18 9.0 4.3 3.4  Residents confined to chairs.  94 46.8 51.5 50.8  Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.	Continence					
EatingResidents receiving tube feedings or requiring assistance with eating.7637.834.137.7Completely bedfast residents.189.04.33.4Residents confined to chairs.9446.851.550.8Residents requiring restraints.8140.339.041.3Confused or disoriented residents.14572.154.558.4Residents with bed sores.199.57.77.1	Residents with catheters or partial or to	tal loss of bowel or bladder control.	145	72.1	67.7	68.2
EatingResidents receiving tube feedings or requiring assistance with eating.7637.834.137.7Completely bedfast residents.189.04.33.4Residents confined to chairs.9446.851.550.8Residents requiring restraints.8140.339.041.3Confused or disoriented residents.14572.154.558.4Residents with bed sores.199.57.77.1						ą
Residents receiving tube feedings or requiring assistance with eating.  76 37.8 34.1 37.7  Completely bedfast residents.  18 9.0 4.3 3.4  Residents confined to chairs.  94 46.8 51.5 50.8  Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.	Residents on individually written bowel a	and bladder retraining program.	1	0.5	3.3	4.6
Completely bedfast residents.         18         9.0         4.3         3.4           Residents confined to chairs.         94         46.8         51.5         50.8           Residents requiring restraints.         81         40.3         39.0         41.3           Confused or disoriented residents.         145         72.1         54.5         58.4           Residents with bed sores.         19         9.5         7.7         7.1	Eating					
Residents confined to chairs.       94       46.8       51.5       50.8         Residents requiring restraints.       81       40.3       39.0       41.3         Confused or disoriented residents.       145       72.1       54.5       58.4         Residents with bed sores.       19       9.5       7.7       7.1	Residents receiving tube feedings or rec	quiring assistance with eating.	76	37.8	34.1	37.7
Residents confined to chairs.       94       46.8       51.5       50.8         Residents requiring restraints.       81       40.3       39.0       41.3         Confused or disoriented residents.       145       72.1       54.5       58.4         Residents with bed sores.       19       9.5       7.7       7.1						
Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.  19 9.5 7.7 7.1	Completely bedfast residents.		18	9.0	4.3	3.4
Residents requiring restraints.  81 40.3 39.0 41.3  Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.  19 9.5 7.7 7.1						
Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.  19 9.5 7.7 7.1	Residents confined to chairs.		94	46.8	51.5	50.8
Confused or disoriented residents.  145 72.1 54.5 58.4  Residents with bed sores.  19 9.5 7.7 7.1	•					
Residents with bed sores.	Residents requiring restraints.		81	40.3	39.0	41.3
Residents with bed sores.						
Titolicino with bed sores.	Confused or disoriented residents.		145	72.1	54.5	58.4
Titolicino with bed sores.						
Residents receiving special skin care. 74 36.8 29.4 31.2	Residents with bed sores.		19	9.5	7.7	7.1
Residents receiving special skin care. 74 36.8 29.4 31.2						
	Residents receiving special skin care.		74	36.8	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/					
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.			ATE		ION	
		#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	мет	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	мет	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

OLLEGIES I EIII OIIIIAITOE IIISTOA	10110					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	TION	
deficiency may represent an origonity problem or a one-time failure of a single stan person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	
				-		

# NURSING HOME PROFILE DEVON GABLES HEALTH CARE CENTER

DLYO	DEVON GADELO HEAETH GAME GENTEN					
Street Address:		City and State:				
6150 EAST GRANT RD		TUCSON AZ 85712				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	222	PROPRIETARY	10/01/87			

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
1	0		(	0	
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	1	100	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	1	100	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	1	100	74.4	73.8
Transferring  Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	1	100	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control	0	0.0	67.7	68.2
nesidents with catheters of partial of to	alloss of bower of bladder control.	-	0.0	07.17	00.2
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	1	100	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
		1	100	51.5	50.8
Residents confined to chairs.			100	31.5	00.0
Residents requiring restraints.		О	0.0	39.0	41.3
Confused or disoriented residents.		0	0.0	54.5	58.4
Residents with bed sores.		0	0.0	7.7	7.1
3333					
Residents receiving special skin care.		0	0.0	29.4	31.2

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FA REQUIREM	
below does not reflect the severity or the duration of the problems leading to a deficiency. A		ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	мет	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILI NOT MEETING REQUIREMENT			
			ATE		TION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

# NURSING HOME PROFILE HANDMAKER JEWISH GERIATRIC CENTER

Street Address:		City and State:	
2221 NORTH ROSEMONT BLVD		TUCSON AZ 85712	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF/ICF	161	NON-PROFIT OTHER	07/09/87

SELECTED	RESIDENT CHARACTERIST	ICS			
Total Residents on Day of Survey: Medicare Residents: Medicaid Resident					
157	3			0	
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	127	80.9	82.3	81.5
Dressing					
Residents requiring some or total assist	ance in dressing.	139	88.5	83.2	83.2
Toileting					
Residents requiring some or total assist	ance in toileting.	129	82.2	74.4	73.8
Transferring	anno anni in a fanan bad ta abair ar ta				
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	121	77.1	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	94	59.9	67.7	68.2
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	73	46.5	34.1	37.7
Completely bedfast residents.		3	1.9	4.3	3.4
Residents confined to chairs.		84	53.5	51.5	50.8
-					_
Residents requiring restraints.		63	40.1	39.0	41.3
Confused or disoriented residents.		92	58.6	54.5	58.4
Residents with bed sores.		11	7.0	7.7	7.1
Residents receiving special skin care.		26	16.6	29.4	31.2
Residents receiving special skin care.		26	16.6	29.4	31.2

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			NUMBER & PERCENT OF FACI NOT MEETING REQUIREMEN		
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	TION
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	мет	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			CENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A		STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	МЕТ	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	мет	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care_equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	мет	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	<b>2</b> 2	25.3	4050	42.8

# NURSING HOME PROFILE HOLY FAMILY CENTER, INC.

Street Address:		City and State:	
1802 WEST ST. MARY'S RD		TUCSON AZ 85745	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	120	NON-PROFIT RELIGIOUS	11/20/87

Total Residents on Day of Survey: Medicare Residents:	Medic			
	Medic			
23 0			0	
Caution: A large number of residents with these characteristics does not indicate whether those	FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care. It may reflect the facility's ability to provide highly specialized care and services.	#	%	%	%
Bathing				
Residents requiring some or total assistance in bathing.	19	82.6	82.3	81.5
Dressing				
Residents requiring some or total assistance in dressing.	20	87.0	83.2	83.2
Toileting				
Residents requiring some or total assistance in toileting.	19	82.6	74.4	73.8
Transferring				
Residents requiring some or total assistance moving from bed to chair or to tub or toilet.	15	65.2	75.1	77.2
Continence				
Residents with catheters or partial or total loss of bowel or bladder control.	16	69.6	67.7	68.2
Residents on individually written bowel and bladder retraining program.	0	0.0	3.3	4.6
Eating				
Residents receiving tube feedings or requiring assistance with eating.	7	30.4	34.1	37.7
Completely bedfast residents.	2	8.7	4.3	3.4
Residents confined to chairs.	8	34.8	51.5	50.8
Residents requiring restraints.	5	21.7	39.0	41.3
Confused or disoriented residents.	10	43.5	54.5	58.4
Residents with bed sores.	3	13.0	7.7	7.1
Residents receiving special skin care.	1	4.3	29.4	31.2

was delicient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		STATE		NAT	ION
		#	/\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	МЕТ	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	МЕТ	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6
	•				

tacility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/fleostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.  MET 23 26.4  Drugs are administered according to the written orders of the attending physician.  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council), National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 16 18.4  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  All common resident areas are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.							
deficiency may represent an ongoing problem or a one-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/lieostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.  MET 23 26.4  Drugs are administered according to the written orders of the attending physician.  Met 34 39.1  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 14 16.1	must meet. There are over 500 separate requirements. The information presente	d MET/				NT OF FACILITIES REQUIREMENTS	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.  Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  MET 23 26.4  Drugs are administered according to the written orders of the attending physician.  Met 34 39.1  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 14 16.1	below does not reflect the severity or the duration of the problems leading to a deficiency. A		STATE		NA.	TION	
tubes, colostomy/lieostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.  Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.  Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.  Drugs are administered according to the written orders of the attending physician.  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 16 18.4  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1	ncy may represent an ongoing problem or a one-time failure of a single staff person.	MET			#	%	
Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  Drugs are administered according to the written orders of the attending physician.  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 16 18.4  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 16 18.4  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1  All essential mechanical and electrical equipment is maintained in safe operating	, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	7	8.0	1123	11.9	
Each resident needing assistance in eating or drinking is provided prompt assistance.  Specific self-help devices are available when necessary.  Drugs are administered according to the written orders of the attending physician.  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 16 18.4  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 16 18.4  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1  All essential mechanical and electrical equipment is maintained in safe operating			<del> </del>				
Specific self-help devices are available when necessary.  MET 23 26.4  Drugs are administered according to the written orders of the attending physician.  MET 34 39.1  Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1		. MET	22	25.3	2045	21.6	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 15 17.2  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1			23	26.4	1662	17.6	
accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.  Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1	are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
with accepted professional practices by qualified therapists or qualified assistants.  MET 6 6.9  Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.  An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1	dance with physicians' orders, and to the extent medically possible, based on ecommended dietary allowances of the Food and Nutrition Board of the	MET	16	18.4	1389	14.7	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  MET 23 26.4  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1	py is provided according to orders of the attending physician in accordance accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 15 17.2  Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 23 26.4  All essential mechanical and electrical equipment is maintained in safe operating		MET	8	9.2	816	8.6	
Toilet and bath facilities are clean, sanitary, and free of odors.  MET 14 16.1  Toilet and bath facilities are clean, sanitary, and free of odors.  All common resident areas are clean, sanitary and free of odors.  MET 14 16.1  All essential mechanical and electrical equipment is maintained in safe operating	nterests of each resident. It is designed to promote opportunities for engaging	MET	15	17.2	1099	11.6	
All common resident areas are clean, sanitary and free of odors.  All essential mechanical and electrical equipment is maintained in safe operating			14	16.1	1270	13.4	
All essential mechanical and electrical equipment is maintained in safe operating	and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
n = m al[4] = m	mmon resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
MET 26 29.9		MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.  MET 9 10.3	ent care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.  NOT MET 54 62.1	on techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.  MET 7 8.0		1	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.  MET 22 25.3		MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE LA COLINA HEALTH CARE

Street Address:		City and State:	
2900 E AJO WAY		TUCSON AZ 85713	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	240	PROPRIETARY	04/17/87

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
208	4	0				
Caution: A large number of residents with these chara	cteristics does not indicate whether those	FAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	175	84.1	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	171	82.2	83.2	83.2	
Toileting						
Residents requiring some or total assist	ance in toileting.	150	72.1	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	167	80.3	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of howel or bladder control	137	65.9	67.7	68.2	
Treatment with equilibries of partial of to	tal 1000 of Bower of Bladder Control					
Residents on individually written bowel	and bladder retraining program	8	3.8	3.3	4.6	
Eating Eating	and bladder retraining program.					
Residents receiving tube feedings or re-	quiring assistance with eating	48	23.1	34.1	37.7	
The state of the s	quining decidation with outling.					
Completely bedfast residents.		4	1.9	4.3	3.4	
Residents confined to chairs.		132	63.5	51.5	50.8	
-						
Residents requiring restraints.		94	45.2	39.0	41.3	
Confused or disoriented residents.		89	42.8	54.5	58.4	
The state of the s						
Residents with bed sores.		27	13.0	7.7	7.1	
noducing with you soles.					-	
Residents receiving special skin care.		58	27.9	29.4	31.2	
nesidents receiving special skin care.						

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCE NOT MEETING F		ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY MET/	NUMBER & PERCENT OF FACILITIE NOT MEETING REQUIREMENTS			
acility must meet. There are over 500 separate requirements. The information presented selow does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				Τ	
		ST #	ATE %	NA <sup>-</sup>	FION %
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

## NURSING HOME PROFILE LIFE CARE CENTER OF TUCSON

Street Address:		City and State:	
6211 NORTH LA CHOLLA BLVD		TUCSON AZ 85712	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF/ICF	180	PROPRIETARY	10/22/87

Total Residents on Day of Survey:	Medicaid Residents:					
107  Caution: A large number of residents with these chara	Octeristics does not indicate whether those	EAC	ILITY	STATE	NATION	
residents are receiving appropriate or inappropriate car highly specialized care and services.		#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in hathing	91	85.0	82.3	81.5	
Dressing	anos in saming.		30.0	02.0	01.0	
•	anno in decesion	0.1	75.7	83.2	92.0	
Residents requiring some or total assist <b>Toileting</b>	ance in dressing.	81	75.7	03.2	83.2	
•						
Residents requiring some or total assist	ance in toileting.	65	60.7	74.4	73.8	
Transferring  Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	72	67.3	75.1	77.2	
Continence			0			
Residents with catheters or partial or to	tal loss of howel or bladder control	71	66.4	67.7	68.2	
rresidents with catheters of partial of to	tal loss of bowel of bladder control.		00.1	0117	00.2	
Residents on individually written bowel	and bladder retraining program.	0	0.0	3.3	4.6	
Eating						
Residents receiving tube feedings or re-	quiring assistance with eating.	24	22.4	34.1	37.7	
			0.0	4.0	2.4	
Completely bedfast residents.		1	0.9	4.3	3.4	
		44	20.0	E1 5	50.8	
Residents confined to chairs.		41	38.3	51.5	50.6	
		37	34.6	39.0	41.3	
Residents requiring restraints.		37	34.0	39.0	41.5	
		00	05.5	545	50.4	
Confused or disoriented residents.		38	35.5	54.5	58.4	
D. Markarda and bard		10	9.3	7.7	7.1	
Residents with bed sores.		10	0.0	1.1	1.1	
n. H. d d d		41	38.3	29.4	31.2	
Residents receiving special skin care.		71	00.0	20.7	J 1.2	

was deficient in the indicated area at the time of the survey.					
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		ST	ATE	NA1	TION
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	МЕТ	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET	STATE		NATION		
——————————————————————————————————————		#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	
			1	L	l	

## NURSING HOME PROFILE POSADA DEL SOL HEALTH CARE

Street Address:		City and State:			
2250 NORTH CRAYCROFT		TUCSON AZ 85712			
Participation:	# of Beds:	Type of Ownership:	Survey Date:		
MEDICARE SNF	256	LOCAL GOVERNMENT	03/17/88		

Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:				
128	0		0			
Caution: A large number of residents with these chara-		FACILITY		STATE	NATION	
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%	
Bathing						
Residents requiring some or total assist	ance in bathing.	118	92.2	82.3	81.5	
Dressing						
Residents requiring some or total assist	ance in dressing.	121	94.5	83.2	83.2	
Toileting	<u> </u>					
Residents requiring some or total assist	ance in toileting.	113	88.3	74.4	73.8	
Transferring						
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	105	82.0	75.1	77.2	
Continence						
Residents with catheters or partial or to	tal loss of bowel or bladder control.	101	78.9	67.7	68.2	
Residents on individually written bowel a	and bladder retraining program.	34	26.6	3.3	4.6	
Eating						
Residents receiving tube feedings or rec	quiring assistance with eating.	36	28.1	34.1	37.7	
Completely bedfast residents.		4	3.1	4.3	3.4	
Residents confined to chairs.		82	64.1	51.5	50.8	
Residents requiring restraints.		90	70.3	39.0	41.3	
Confused or disoriented residents.		115	89.8	54.5	58.4	
Residents with bed sores.		9	7.0	7.7	7.1	
Residents receiving special skin care.		128	100	29.4	31.2	

was deficient in the indicated area at the time of the survey.	T		***			
<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	MOT MEETING DECLUDE				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NATION		
	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	МЕТ	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	
skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.  Each resident receives care necessary to prevent skin breakdown.  Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.  Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.  Each resident with a urinary catheter receives proper routine care, including periodic	MET MET	15 19 38	17.2 21.8 43.7	1733 1052 1512	18.3	

facility must meet. There are over 500 separate requirements. The information presented				ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	TION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE SANTA ROSA CONV CENTER

	111111110011	JOHN CHINE	
Street Address:	·	City and State:	
1650 N SANTA ROSA BLVD.		TUCSON AZ 85712	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	144	PROPRIETARY	01/08/88

	RESIDENT CHARACTERIST						
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
118	9	0					
Caution: A large number of residents with these chara		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate car highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	107	90.7	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	108	91.5	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	110	93.2	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	111	94.1	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	77	65.3	67.7	68.2		
Residents on individually written bowel	and bladder retraining program.	1	0.8	3.3	4.6		
Eating							
Residents receiving tube feedings or red	quiring assistance with eating.	62	52.5	34.1	37.7		
Completely bedfast residents.		14	11.9	4.3	3.4		
Residents confined to chairs.		91	77.1	51.5	50.8		
Residents requiring restraints.		64	54.2	39.0	41.3		
Confused or disoriented residents.		81	68.6	54.5	58.4		
Residents with bed sores.		6	5.1	7.7	7.1		
Residents receiving special skin care.		38	32.2	29.4	31.2		
Trostactito receiving special skill care.		L	L	I	L		

was delicient in the indicated area at the time of the survey.	FACILITY					
<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				CENT OF FACILITIES REQUIREMENTS		
		STATE		NA <sup>-</sup>	TION	
——————————————————————————————————————	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	NOT MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	NOT MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACI			
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	NOT MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	МЕТ	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8

# NURSING HOME PROFILE TUCSON MEDICAL CENTER SUB-ACUTE UNIT

Street Address:		City and State:	
5301 EAST GRANT ROAD TUCSON AZ 8573		TUCSON AZ 85733	
Participation:	# of Beds:	Type of Ownership:	Survey Date:
MEDICARE SNF	35	NON-PROFIT PRIVATE	10/14/87

SELECTEL	RESIDENT CHARACTERIST	103					
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:					
25 15			0				
Caution: A large number of residents with these chara-		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	15	60.0	82.3	81.5		
Dressing							
Residents requiring some or total assist	ance in dressing.	16	64.0	83.2	83.2		
Toileting					-		
Residents requiring some or total assist	ance in toileting.	17	68.0	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	16	64.0	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	19	76.0	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6		
Eating							
Residents receiving tube feedings or rec	quiring assistance with eating.	15	60.0	34.1	37.7		
Completely bedfast residents.		1	4.0	4.3	3.4		
Residents confined to chairs.		15	60.0	51.5	50.8		
-							
Residents requiring restraints.		1	4.0	39.0	41.3		
Confused or disoriented residents.		3	12.0	54.5	58.4		
Residents with bed sores.		4	16.0	7.7	7.1		
Residents receiving special skin care.		15	60.0	29.4	31.2		

was deficient in the indicated area at the time of the survey.					
facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A	FACILITY MET/		R & PERCI MEETING		
	NOT	ST	ATE	NAT	ION
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.		25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NUMBER & PERCEN' NOT MEETING RE				
				NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	мет	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	
Paris I. The state of the state						

# NURSING HOME PROFILE VALLEY HOUSE HEALTHCARE

VALLET HOUSE HEALTHCARE						
Street Address:		City and State:				
5545 E LEE ST		TUCSON AZ 85715				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	147	PROPRIETARY	06/18/87			

SELECTEL	RESIDENT CHARACTERIST	163					
Total Residents on Day of Survey:	Medicare Residents:	ents: Medicaid Residents:					
130	130 0			0			
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION		
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reliect the facility's ability to provide	#	%	%	%		
Bathing							
Residents requiring some or total assist	ance in bathing.	119	91.5	82.3	81.5		
Dressing		1					
Residents requiring some or total assist	ance in dressing.	116	89.2	83.2	83.2		
Toileting							
Residents requiring some or total assist	ance in toileting.	111	85.4	74.4	73.8		
Transferring							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	114	87.7	75.1	77.2		
Continence							
Residents with catheters or partial or to	tal loss of bowel or bladder control.	119	91.5	67.7	68.2		
Residents on individually written bowel a	and bladder retraining program.	5	3.8	3.3	4.6		
Eating							
Residents receiving tube feedings or red	quiring assistance with eating.	69	53.1	34.1	37.7		
Completely bedfast residents.		53	40.8	4.3	3.4		
Residents confined to chairs.		98	75.4	51.5	50.8		
Residents requiring restraints.		86	66.2	39.0	41.3		
Confused or disoriented residents.		75	57.7	54.5	58.4		
			0.5	7.7	7.4		
Residents with bed sores.		11	8.5	7.7	7.1		
		101	00.0	00.4	21.0		
Residents receiving special skin care.		104	80.0	29.4	31.2		

was delicient in the indicated area at the time of the survey.							
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				T OF FACILITIES		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	STATE		NAT	ION		
deficiency may represent an ongoing problem or a one-time failure of a single staff person.		#	%	#	%		
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	МЕТ	1	1.1	201	2.1		
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5		
Each resident is free from mental and physical abuse.	МЕТ	1	1.1	168	1.8		
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5		
Each resident is given privacy during treatment and care of personal needs.	МЕТ	19	21.8	1618	17.1		
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	МЕТ	0	0.0	36	0.4		
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	МЕТ	1	1.1	205	2.2		
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3		
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5		
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5		
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4		
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8		
Each resident receives care necessary to prevent skin breakdown.	NOT MET	15	17.2	1733	18.3		
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1		
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0		
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6		

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/				IT OF FACILITIES EQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	TION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

## NURSING HOME PROFILE VILLA CAMPANA HLTH CARE

VIETA CAMI ANA HETH CAME								
Street Address:		City and State:						
6651 E CARONDELET DRIVE		TUCSON AZ 85710						
Participation:	# of Beds:	Type of Ownership:	Survey Date:					
MEDICARE SNF	120	PROPRIETARY	11/04/87					

SELECTEL	MESIDENI CHARACIERISI	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
106	2			0	
Caution: A large number of residents with these characteristics are receiving appropriate or incorporate accordance.		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	88	83.0	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	90	84.9	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	86	81.1	74.4	73.8
Transferring					
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	87	82.1	75.1	77.2
Continence	,				
Residents with catheters or partial or to	tal loss of howel or bladder control	72	67.9	67.7	68.2
residents with catheters of partial of to	tal 1055 of bower of bladder control.				
Decidente en individually ugitten havel e	and bladder retraining program	3	2.8	3.3	4.6
Residents on individually written bowel a	and bladder retraining program.	3	2.0	0.0	7.0
-		46	43.4	34.1	37.7
Residents receiving tube feedings or rec	quiring assistance with eating.	40	43.4	34.1	37.7
			0.0	4.0	0.4
Completely bedfast residents.		4	3.8	4.3	3.4
Residents confined to chairs.		66	62.3	51.5	50.8
•					
Residents requiring restraints.		40	37.7	39.0	41.3
Confused or disoriented residents.		58	54.7	54.5	58.4
Residents with bed sores.		11	10.4	7.7	7.1
Residents receiving special skin care.		48	45.3	29.4	31.2

Reminder: These 32 selected performance indicators do not represent all the requirements a	FACILITY	NUMBE	R & PERCE	ENT OF FA	CILITIES
acility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/	NOT MEETING F		REQUIREMENTS	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT MET	# ST.	ATE %	NAT #	ION %
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/					
elow does not reflect the severity or the duration of the problems leading to a deficiency. A		SI	TATE	NA <sup>-</sup>	TION	
ficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	NOT MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	мет	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

# NURSING HOME PROFILE VILLA MARIA GERIATRIC CENTER

VILLA MATTA GETTATTIO GENTER							
Street Address:		City and State:					
4310 EAST GRANT ROAD		TUCSON AZ 85712					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	93	NON-PROFIT RELIGIOUS	06/12/87				

Total Residents on Day of Survey: Medicare Residents: Medicaid Residents:								
•								
74  Caution: A large number of residents with these characterists.	O	F40		0	TALATION.			
residents are receiving appropriate or inappropriate care		#	ILITY %	STATE %	NATION %			
highly specialized care and services.  Bathing		#	/6	/6	/6			
•								
Residents requiring some or total assists	ance in bathing.	71	95.9	82.3	81.5			
Dressing								
Residents requiring some or total assista	ance in dressing.	71	95.9	83.2	83.2			
Toileting								
Residents requiring some or total assista	ance in toileting.	55	74.3	74.4	73.8			
Transferring								
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	55	74.3	75.1	77.2			
Continence								
Residents with catheters or partial or tot	tal loss of bowel or bladder control.	54	73.0	67.7	68.2			
Residents on individually written bowel a	and bladder retraining program.	25	33.8	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	17	23.0	34.1	37.7			
Completely bedfast residents.		0	0.0	4.3	3.4			
Residents confined to chairs.		58	78.4	51.5	50.8			
Residents requiring restraints.		40	54.1	39.0	41.3			
Confused or disoriented residents.		61	82.4	54.5	58.4			
Residents with bed sores.		3	4.1	7.7	7.1			
Residents receiving special skin care.		18	24.3	29.4	31.2			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS			
		ST	ATE	NAT	ION
deficiency may represent an originity problem of a one-time failure of a single staff person.	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE			ΓΙΟΝ	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning	MET	#	%	#	%	
and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	мет	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	мет	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	мет	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	мет	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	

#### NURSING HOME PROFILE COOK HEALTH CARE FACILITY

JOOK HEALIII GAILL I AGILII I							
Street Address:		City and State:					
11315 WEST PEORIA AVENUE		YOUNGTOWN AZ 85363					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	128	NON-PROFIT RELIGIOUS	02/19/88				

	RESIDENT CHARACTERIST	103			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
119	1	1		0	
Caution: A large number of residents with these characteristics.		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assist	ance in bathing.	100	84.0	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	85	71.4	83.2	83.2
Toileting					
Residents requiring some or total assist:	ance in toileting.	89	74.8	74.4	73.8
Transferring	<u> </u>				
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	80	67.2	75.1	77.2
Continence					
Residents with catheters or partial or to	tal loss of bowel or bladder control.	74	62.2	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6
Eating	<u> </u>				
Residents receiving tube feedings or rec	quiring assistance with eating.	38	31.9	34.1	37.7
Completely bedfast residents.		3	2.5	4.3	3.4
Residents confined to chairs.		19	16.0	51.5	50.8
_					
Residents requiring restraints.		23	19.3	39.0	41.3
Confused or disoriented residents.		60	50.4	54.5	58.4
Comused of disoriented residents.					
Residents with bed sores.		0	0.0	7.7	7.1
neoracine with box 30163.					
Davidanta acception as a state title as a		39	32.8	29.4	31.2
Residents receiving special skin care.			02.0	20.7	01.2

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented					
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET/ NOT		ATE	T	TION
——————————————————————————————————————	MET	#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/			ENT OF FACILITIES REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		+	TION
	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging n normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
solation techniques to prevent the spread of infection are followed by all personnel.	MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE HILLHAVEN HEALTHCARE

TILLIAVEN HEALTHOANE							
Street Address:		City and State:					
2222 AVENUE A		YUMA AZ 85364					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	136	PROPRIETARY	05/20/88				

Total Residents on Day of Survey:	Medicare Residents:		aid Basi	donte	
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
98	4		(	0	
Caution: A large number of residents with these characteristics are receiving appropriate or inappropriate care		FAC	ILITY	STATE	NATION
highly specialized care and services.		#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	76	77.6	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	76	77.6	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	72	73.5	74.4	73.8
Transferring					
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	67	68.4	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.			57.1	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	8	8.2	3.3	4.6
Eating					
Residents receiving tube feedings or rec	quiring assistance with eating.	24	24.5	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		59	60.2	51.5	50.8
Residents requiring restraints.		36	36.7	39.0	41.3
Confused or disoriented residents.		63	64.3	54.5	58.4
Residents with bed sores.		4	4.1	7.7	7.1
Residents receiving special skin care.		13	13.3	29.4	31.2

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.				& PERCENT OF FACILIT	
		ST	ATE	NAT	ΓΙΟΝ
		#	%	#	%
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	мет	9	10.3	518	5.5
Each resident is free from mental and physical abuse.	мет	1	1.1	168	1.8
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	NOT MET	19	21.8	806	8.5
Each resident is given privacy during treatment and care of personal needs.	мет	19	21.8	1618	17.1
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	мет	0	0.0	36	0.4
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	NOT MET	30	34.5	2816	29.8
Each resident receives care necessary to prevent skin breakdown.	МЕТ	15	17.2	1733	18.3
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	мет	38	43.7	1512	16.0
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented			NUMBER & PERCENT OF FACI NOT MEETING REQUIREMEN		
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/	STATE		NATION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	NOT MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	МЕТ	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	мет	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	NOT MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	NOT MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	NOT MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	NOT MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	NOT MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

#### NURSING HOME PROFILE LA MESA CARE CTR

LA WESA CARE CIR						
Street Address:		City and State:				
2470 ARIZONA AVE		YUMA AZ 85364				
Participation:	# of Beds:	Type of Ownership:	Survey Date:			
MEDICARE SNF	128	PROPRIETARY	05/27/88			

SELECTED	RESIDENT CHARACTERIST	ICS			
Total Residents on Day of Survey:	Medicare Residents:	Medicald Residents:			
85	4		(	)	
Caution: A large number of residents with these characteristics		FAC	ILITY	STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	52	61.2	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	55	64.7	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	48	56.5	74.4	73.8
Transferring	and making from had to about as to				-
Residents requiring some or total assistatub or toilet.	ance moving from bed to chair or to	49	57.6	75.1	77.2
Continence					
Residents with catheters or partial or total loss of bowel or bladder control.			37.6	67.7	68.2
Residents on individually written bowel a	and bladder retraining program.	1	1.2	3.3	4.6
Eating					ı
Residents receiving tube feedings or red	quiring assistance with eating.	10	11.8	34.1	37.7
Completely bedfast residents.		0	0.0	4.3	3.4
Residents confined to chairs.		28	32.9	51.5	50.8
•					
Residents requiring restraints.		16	18.8	39.0	41.3
Confused or disoriented residents.		41	48.2	54.5	58.4
Residents with bed sores.		1	1.2	7.7	7.1
Residents receiving special skin care.		18	21.2	29.4	31.2

was deficient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	ΓΙΟΝ	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	1 %	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing		•				
facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	MET	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	NOT MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	NOT MET	25	28.7	1665	17.6	

<b>Reminder:</b> These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the severity or the duration of the problems leading to a deficiency. A		NOT MEET		PERCENT OF FACILITIES ETING REQUIREMENTS	
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE			ION
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	NOT MET	14	16.1	1270	13.4
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9
Isolation techniques to prevent the spread of infection are followed by all personnel.		54	62.1	2340	24.7
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8

## NURSING HOME PROFILE LIFE CARE CENTER OF YUMA

Street Address:		City and State:					
2450 19TH AVENUE SOUTH		YUMA AZ 85364					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF	118	PROPRIETARY	04/15/88				

SELECTED RESIDENT CHARACTERISTICS								
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:						
102	6	0						
Caution: A large number of residents with these characteristics.				NATION				
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%			
Bathing								
Residents requiring some or total assist	ance in bathing.	79	77.5	82.3	81.5			
Dressing								
Residents requiring some or total assist	ance in dressing.	74	72.5	83.2	83.2			
Toileting								
Residents requiring some or total assist	ance in toileting.	67	65.7	74.4	73.8			
Transferring	and the form had be about a de-							
Residents requiring some or total assist tub or toilet.	ance moving from bed to chair or to	86	84.3	75.1	77.2			
Continence								
Residents with catheters or partial or to	53	52.0	67.7	68.2				
Residents on individually written bowel a	and bladder retraining program.	0	0.0	3.3	4.6			
Eating								
Residents receiving tube feedings or rec	quiring assistance with eating.	14	13.7	34.1	37.7			
Completely bedfast residents.		4	3.9	4.3	3.4			
Residents confined to chairs.		67	65.7	51.5	50.8			
Residents requiring restraints.			10.8	39.0	41.3			
Confused or disoriented residents.		24	23.5	54.5	58.4			
Residents with bed sores.		4	3.9	7.7	7.1			
Residents receiving special skin care.		24	23.5	29.4	31.2			

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the equirement and the second transfer of the carbon performance and facility must meet.		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	MET/ NOT	ST	ATE	NAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	MET	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	MET	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	мет	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	MET	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	MET	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.		19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.		38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented below does not reflect the requirement of the selection of the se		NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		NATION		
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	MET	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	NOT MET	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	MET	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	MET	22	25.3	4050	42.8	

#### NURSING HOME PROFILE YUMA NURSING CENTER

TOMA NOTOTICA CENTER							
Street Address:		City and State:					
1850 WEST 25TH ST		YUMA AZ 85364					
Participation:	# of Beds:	Type of Ownership:	Survey Date:				
MEDICARE SNF/ICF	120	PROPRIETARY	01/15/88				

SELECTEL	RESIDENT CHARACTERIST	ICS			
Total Residents on Day of Survey:	Medicare Residents:	Medicaid Residents:			
86	0	0			
Caution: A large number of residents with these characteristics		FACILITY		STATE	NATION
residents are receiving appropriate or inappropriate care highly specialized care and services.	e. It may reflect the facility's ability to provide	#	%	%	%
Bathing					
Residents requiring some or total assista	ance in bathing.	66	76.7	82.3	81.5
Dressing					
Residents requiring some or total assista	ance in dressing.	57	66.3	83.2	83.2
Toileting					
Residents requiring some or total assista	ance in toileting.	49	57.0	74.4	73.8
Transferring					
Residents requiring some or total assists tub or toilet.	ance moving from bed to chair or to	50	58.1	75.1	77.2
Continence					
Residents with catheters or partial or to	34	39.5	67.7	68.2	
Residents on individually written bowel a	1	1.2	3.3	4.6	
Eating					
Residents receiving tube feedings or red	quiring assistance with eating.	10	11.6	34.1	37.7
Completely bedfast residents.		2	2.3	4.3	3.4
Residents confined to chairs.		24	27.9	51.5	50.8
*					
Residents requiring restraints.		21	24.4	39.0	41.3
Confused or disoriented residents.	36	41.9	54.5	58.4	
Residents with bed sores.		6	7.0	7.7	7.1
Residents receiving special skin care.		19	22.1	29.4	31.2

was delicient in the indicated area at the time of the survey.						
Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented	FACILITY MET/	NUMBER & PERCENT OF FACILITIES NOT MEETING REQUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A	NOT	ST	ATE	NAT	ION	
deficiency may represent an ongoing problem or a one-time failure of a single staff person.	MET	#	%	#	%	
The facility ensures that its written procedures regarding the rights and responsibilities of residents are followed.	мет	1	1.1	201	2.1	
The facility uses a system that assures full and complete accounting of residents' personal funds. An accounting report is made to each resident in a skilled nursing facility every three months.	MET	9	10.3	518	5.5	
Each resident is free from mental and physical abuse.	MET	1	1.1	168	1.8	
Drugs to control behavior and physical restraints are only used when authorized by a physician in writing for a specified period of time or in emergencies.	мет	19	21.8	806	8.5	
Each resident is given privacy during treatment and care of personal needs.	NOT MET	19	21.8	1618	17.1	
Each resident is allowed to communicate, associate and meet privately with individuals of his/her choice unless this infringes upon the rights of another resident.	мет	0	0.0	36	0.4	
Each resident is allowed to retain and use his/her personal possessions and clothing as space permits.	MET	1	1.1	205	2.2	
Except in a medical emergency, a resident is not transferred or discharged, nor is treatment changed radically, without consultation with the resident or, if the resident is incompetent, without prior notification of next of kin or sponsor.	MET	0	0.0	30	0.3	
The facility ensures that the health care of each resident is under the continuing supervision of a physician.	MET	0	0.0	145	1.5	
Emergency services from a physician are available and provided to each resident who requires emergency care.	мет	2	2.3	49	0.5	
Nursing services are provided at all times to meet the needs of residents.	мет	4	4.6	508	5.4	
Each resident receives daily personal hygiene as needed to assure cleanliness, good skin care, good grooming, and oral hygiene taking into account individual preferences. Residents are encouraged to take care of their own self care needs.	MET	30	34.5	2816	29.8	
Each resident receives care necessary to prevent skin breakdown.	MET	15	17.2	1733	18.3	
Each resident with a bed sore receives care necessary to promote the healing of the bed sore including proper dressing.	MET	19	21.8	1052	11.1	
Each resident who has problems with bowel and bladder control is provided with care necessary to encourage self control, including frequent toileting and opportunities for rehabilitative training.	MET	38	43.7	1512	16.0	
Each resident with a urinary catheter receives proper routine care, including periodic evaluation.	MET	25	28.7	1665	17.6	

Reminder: These 32 selected performance indicators do not represent all the requirements a facility must meet. There are over 500 separate requirements. The information presented		NUMBER & PERCENT OF FACILITIES NOT MEETING REOUIREMENTS				
below does not reflect the severity or the duration of the problems leading to a deficiency. A deficiency may represent an ongoing problem or a one-time failure of a single staff person.	NOT	STATE		+	ION	
Each resident receives proper care for injections (shots), fluids supplied through tubes, colostomy/ileostomy, respiratory (breathing) and tracheotomy care, suctioning and tube feeding.	MET	7	8.0	1123	11.9	
and tube reeding.	MET		0.0	1123	11.9	
Each resident receives rehabilitative nursing care to promote maximum physical functioning to prevent loss of ability to walk or move freely, deformities and paralysis.	MET	22	25.3	2045	21.6	
Each resident needing assistance in eating or drinking is provided prompt assistance. Specific self-help devices are available when necessary.	MET	23	26.4	1662	17.6	
Drugs are administered according to the written orders of the attending physician.	NOT MET	34	39.1	2739	29.0	
Menus are planned and followed to meet the nutritional needs of each resident in accordance with physicians' orders, and to the extent medically possible, based on the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	NOT MET	16	18.4	1389	14.7	
Therapy is provided according to orders of the attending physician in accordance with accepted professional practices by qualified therapists or qualified assistants.	МЕТ	6	6.9	587	6.2	
Services are provided to meet the residents' social and emotional needs by the facility or by referral to an appropriate social agency.	MET	8	9.2	816	8.6	
An ongoing program of meaningful activities is provided, based on identified needs and interests of each resident. It is designed to promote opportunities for engaging in normal pursuits, including religious activities of the resident's choice, if any.	MET	15	17.2	1099	11.6	
Appropriate staff develop and implement a written health care plan for each resident according to the instructions of the attending physician.	MET	14	16.1	1270	13.4	
Toilet and bath facilities are clean, sanitary, and free of odors.	MET	23	26.4	1216	12.9	
All common resident areas are clean, sanitary and free of odors.	MET	14	16.1	1041	11.0	
All essential mechanical and electrical equipment is maintained in safe operating condition.	МЕТ	26	29.9	1413	14.9	
Resident care equipment is clean and maintained in safe operating condition.	МЕТ	9	10.3	1408	14.9	
Isolation techniques to prevent the spread of infection are followed by all personnel.	NOT MET	54	62.1	2340	24.7	
The facility has available at all times a quantity of linen essential for proper care and comfort of residents.	MET	7	8.0	700	7.4	
Food is stored, refrigerated, prepared, distributed, and served under sanitary conditions.	NOT MET	22	25.3	4050	42.8	
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